External Vacancy Notice in the European Asylum Support Office (EASO)

REF.: EASO/2020/TA/019

Title of function: Reception Officer / Vulnerability Officer
Type of contract: Temporary Agent
Function Group-Grade: AD 6

1. WE ARE

The European Asylum Support Office (hereinafter referred to as "EASO"), established by Regulation 439/2010, strengthens European Union (EU) Member States’ practical cooperation on asylum, enhances the implementation of the Common European Asylum System (CEAS) and supports Member States whose asylum and reception systems are under particular pressure.

Specifically, EASO focuses on three main tasks:

1. Supporting practical cooperation among Member States on asylum mainly through training, quality activities, country of origin information (COI), statistics and analysis, specialised expert networks, practical cooperation workshops, thematic support on unaccompanied minors, trafficking in human beings and gender;

2. Supporting Member States under particular pressure through emergency support, including the deployment of asylum support teams to assist EU Member States in managing asylum applications and in putting in place appropriate reception facilities;

3. Contributing to the implementation of the CEAS by collecting and exchanging information on best practices, drawing up an annual report on the asylum situation in the EU covering the whole asylum procedure in EU Member States and adopting technical documents, on the implementation of the new EU asylum acquis.

The organisation chart of EASO can be consulted in the EASO Work Programme on EASO website (https://www.easo.europa.eu/about-us/easo-organisation-structure).

The headquarters of EASO are located at the Valletta Harbour (Malta).

2. **WE PROPOSE**

The **Reception Officer** will report to the head of the Asylum Thematic Cooperation Sector (ATCS), within the Asylum Cooperation and Guidance Unit (ACGU) of the Asylum Knowledge Centre (AKC). The successful candidate will be responsible for the following tasks:

1. Support the organisation of and facilitate the practical cooperation meetings of the EASO network of Reception authorities;
2. Foster the exchange of information and best practices on reception systems within the framework of the CEAS through the Reception network;
3. Develop methodologies and tools for EASO support for the implementation of CEAS in the field of Reception, particularly on the Directive on reception conditions for asylum-seekers;
4. Draft working documents, including concept notes, briefing notes, speaking points, technical documents, reports and other documents;
5. Support EASO operations by giving technical advice, coaching, organising field visits, assessments as required;
6. Initiate new projects and activities within EASO to further develop, promote and mainstream EASO Practical guides and tools with regards to Reception;
7. Coordinate, monitor and implement activities, budget and financial elements in Reception activities;
8. Where needed participate in missions, external meetings and conferences and activities related to Reception;
9. Perform any other task as necessary for the Head of Sector.

The **Vulnerability Officer** will be working in the Asylum Thematic Cooperation Sector (ATCS) within the Asylum Cooperation and Guidance Unit (ACGU) of the Asylum Knowledge Centre (AKC) and will be responsible for following tasks:

1. Support the organisation and facilitate the practical cooperation meetings of the EASO Vulnerability expert network;
2. Foster the exchange of information and best practices within asylum processes and reception systems related to vulnerable groups;
3. Develop methodologies and tools for EASO support for the implementation of CEAS in the field of asylum and reception, with particular attention for vulnerable persons;
4. Draft working documents, including concept notes, briefing notes, speaking points, technical documents, reports and other documents;
5. Present EASO practical guidance, tools, network activities and policies during meetings and workshop, both internally and in international settings;

6. Support EASO operations by giving technical advice, quality reviews, coaching, training, assessments, etc. as required, in areas related to vulnerable groups;

7. Initiate new projects and activities within EASO to further develop, promote and mainstream EASO Practical guides and tools with regards to vulnerable groups;

8. Coordinate, monitor and implement activities, budget and financial elements in activities of the Vulnerable Expert Network;

9. Where needed participate in missions, external meetings and conferences and activities related to Vulnerable groups;

10. Perform any other task as necessary for the Head of Sector.

Very important note:

Candidates are required to choose one of the two profiles: Reception Officer or Vulnerability Officer. The choice should be mentioned at the top of the first page of the application form, after ‘Position’. In case the candidate does not make an explicit choice, the Selection Committee will choose based on the profile of the candidate.

3. WE LOOK FOR

A) Eligibility criteria

Candidates will be considered eligible for selection on the basis of the following formal criteria to be fulfilled by the deadline for applications:

1. Have a level of education which corresponds to completed university studies of at least 3 years attested by a diploma and, after having obtained the university diploma, at least 3 years of appropriate professional experience;

2. Be nationals of one of the Member States of the European Union, Liechtenstein, Norway and Switzerland;

3. Be entitled to their full rights as citizens;

4. Have fulfilled any obligations imposed on them by the laws on military service;

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2 Only diplomas issued by EU Member State authorities and diplomas recognized as equivalent by the relevant EU Member State bodies are accepted. If the main studies took place outside the European Union, the candidate’s qualification must have been recognized by a body delegated officially for the purpose by one of the European Union Member States (such as a national Ministry of Education) and a document attesting so must be submitted if you have been invited for an interview. This will enable the selection board to assess accurately the level of the qualifications.
5. Possess a thorough knowledge (level C1 in all dimensions as per the Common European Framework of Reference for Languages or CEFRL) of one of the official EU languages and a satisfactory knowledge (level B2 in all dimensions as per the CEFRL) of another of these languages to the extent necessary for the performance of the duties pertaining to the post; 3

6. Meet the character requirements for the duties involved; 4

7. Be physically fit to perform the duties linked to the post. 5

B) Selection criteria

If the eligibility criteria set out in section A) Eligibility criteria are met, the candidates’ applications will be evaluated on the basis of the following selection criteria. The most suitable candidates will be invited to an interview.

Essential

1. At least three years of proven relevant professional experience in a position related to the aforementioned tasks (see point2), within the area of Reception and/or Vulnerability of applicants for international protection, preferably within a European Institution, Agency or Body or a Member State Administration, International Organisation or Civil Society Organisation, including operational aspects;

2. Proven experience in drafting guidelines, SOP’s, background notes, concept notes, position papers, speaking notes and reports, in the field of Reception and/or Vulnerability;

3. Relevant experience in facilitating meetings, working groups and workshops, preferably in an international context.

Advantageous

1. Very good knowledge of the EU Policies, instruments and tools, in the field of the Common European Asylum System, related to Reception and/or Vulnerability;

2. Professional experience in operational/field activities in an international environment related to Reception and/or vulnerable groups;

3. Experience and knowledge of project/programme development, management and implementation.

3 See https://epso.europa.eu/how-to-apply/eligibility_en
4 Before the appointment, the successful candidate shall be asked to provide proof of a non-existent criminal record.
5 Before the appointment, the successful candidate shall be medically examined by one of the institutions’ medical officers in order for EASO to ensure that he/she fulfils the requirement stated in Article 28(e) of the Staff Regulations of the Officials of the European Union.
Evaluation during interviewing process

Candidates invited to the interviewing process (interview and written test) will be assessed based on the essential and advantageous criteria described in this Section\(^6\), and the following additional criteria relevant to the post:

1. Excellent analytical and problem-solving skills;
2. Excellent written and oral command of English;
3. The ability to use electronic office equipment and applications (word processing, spreadsheets, presentations, etc.).

During the interviewing process, candidates may also be assessed on the basis of the following criteria:

1. Knowledge of the mission and organisation of EASO;
2. Ability to work within a team setting, respectfully and courteously;
3. Ability to prioritise, work under pressure and meet objectives;
4. Ability to communicate clearly and present complex subjects simply, both orally and in writing, including to the members of the team and of the network.

4. **Selection and Appointment**

The Regulation which provides the legal basis for EASO was adopted in May 2010 (Official Journal of the European Union L 132 of 29.5.2010).

Eligibility of candidates will be assessed by a Selection Committee according to compliance with all eligibility criteria by the closing date for the submission of applications.

The applications of the eligible candidates will also be assessed against the selection criteria. Following this assessment, the best ranking candidates may be invited for a written competency test and an interview, which will be held in English.

The interview will consist of the following components:

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\(^6\) If applicable. Some of the selection criteria, which cannot be tested during the interview/test phase (for example post-graduate degrees), will be excluded from the assessment during the interview/test phase.
• General aptitude and language abilities to the extent necessary for the performance of their duties in accordance with Article 12.2(e) of the Conditions of Employment of other Servants of the European Union (CEOS);

• Specific competences with reference to the applicants’ profiles in line with the selection criteria of the present Vacancy Notice.

Candidates invited to an interview will be required to bring originals and copies of the documents listed below:

• A document proving their citizenship (e.g. passport);

• Certificates attesting their educational and professional qualifications, in particular those giving access to the profile in question;

• Documentation evidencing the professional experience acquired after obtaining the qualification that enabled the candidate to be eligible for the post. The documents must clearly indicate exact dates of employment (start date and end date), type of employment (part-time or full-time) and the nature of the duties carried out.

Important note:

Due to the current COVID-19 situation, this selection procedure may be organised online. In such case, further information will be provided by EASO to candidates invited for an interview regarding the practical modalities for the assessment and the presentation of the above requested documents.

The Selection Committee will propose a shortlist of successful candidates to the Appointing Authority. These will then propose the most suitable candidate and establish a reserve list for the post in question. Candidates shall note that inclusion on the reserve list does not guarantee recruitment. Recruitment will be based on availability of posts and budget.

The reserve list for this post will be valid until 31 December 2020 and may be extended at the discretion of the Appointing Authority.

Prior to signing the contract, the successful candidate will be asked to undergo a compulsory medical examination by one of the institutions’ medical officers which will enable EASO to ensure that he/she fulfils the requirement stated in Article 28(e) of the Staff Regulations of the Officials of the European Union.

5. EQUAL OPPORTUNITIES

EASO applies an equal opportunities policy and accepts applications without discriminating on the basis of gender, race, colour, ethnic or social origin, genetic features, language, religion, political or any other opinion, membership of a national minority, property, birth, disability, age or sexual orientation.
6. **CONDITIONS OF EMPLOYMENT**

The Temporary Agent will be appointed by the Executive Director, upon recommendation of the Selection Committee, following the selection procedure.

He/she will be recruited as a Temporary Agent according to Article 2(f) of the CEOS for a period of 5 years which may be renewed. The Temporary Agent post in question will be placed in group AD 6.

Successful candidates who are recruited will undergo an initial probation period of nine months.

The pay for a **Temporary Agent, AD 6 (step 1)** consists of a **basic salary of 5,524.91 €** weighted by the correction coefficient (for Malta currently 92.0 %) supplemented with various allowances, where appropriate, such as expatriation and family allowances. The salaries of staff members are subject to a European Union tax deducted at source. Staff members are exempt from national tax on salary and are members of the European Union social security and pension schemes.


The place of employment is **Valletta Harbour (Malta)**.

7. **APPLICATION PROCEDURE**

For applications to be valid, candidates shall:

- Use the official application form provided on the EASO website. The candidate is requested to fully complete **all sections** of the application form in English;

- Only EASO application forms sent to applications@easo.europa.eu will be accepted, any other CV format or email address or other channel will not be accepted;

- The subject of the e-mail should include the reference of this vacancy, followed by the candidate’s surname. Only EASO application forms indicating a correct reference number and job title will be accepted.

Incomplete applications will be disqualified and treated as non-eligible. Candidates who use the same application to apply for more than one post will also be disqualified. Application forms must be modified according to the post in question.

Please note that the selection process may take several months.

In order to facilitate the selection process, all correspondence to candidates concerning this vacancy will be in English.

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7 In case there are discrepancies between the different linguistic versions, the English version should be taken as the correct version.
Candidates should not approach, directly or indirectly, the Selection Committee under any circumstances in relation to this recruitment process. The Appointing Authority reserves the right to disqualify any candidate who disregards this instruction.

Closing date:

The closing date for submission of the applications is 14 August 2020 at 13:00h (Malta time). EASO will disregard any application received after this date and time.

Applicants are strongly advised not to wait until the date of the deadline to submit their applications. EASO is not held responsible for any delays in submission of applications due to technical difficulties or any other factors that may arise.

If a candidate is found to have provided false information at any stage in the selection procedure, EASO is within its capacity to disqualify the candidate in question.

8. Data Protection

The purpose of processing of the data submitted by the candidate is to manage the application(s) of the candidate in view of a possible selection and recruitment at EASO. EASO does not make public the names of successful candidates on reserve lists. However, it is possible that, for the purposes of recruitment and related planning purposes, members of the EASO management team may have access to reserve lists and, in specific cases, to the application form of a candidate (without supporting documents, which are kept in confidence by the personnel department). Application files of non-recruited candidates are kept for two years from the expiry date of the reserve list after which time they are destroyed.

The personal information requested will be processed in line with Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/ECText with EEA relevance.

9. Appeal Procedures

Pursuant to Article 90(2) of the Staff Regulations of Officials and the Conditions of Employment of Other Servants of the European Union, a candidate may submit a complaint against an act affecting him/her adversely. The complaint must be submitted within 3 months from the date of notification to the following address:

The Executive Director
European Asylum Support Office
MTC Block A, Winemakers Wharf, Grand Harbour Valletta, MRS 1917
Malta

Should the complaint be rejected, pursuant to Article 270 of the Treaty on the Functioning of the European Union and Article 91 of the Staff Regulations of Officials and the Conditions of Employment of
Other Servants of the European Union, a candidate may request judicial review of the act. The appeal must be lodged within 3 months from the date of notification to the following address:

Court of Justice of the European Union  
Rue du Fort Niedergrünewald  
L-2925 Luxembourg  
Luxembourg

If you believe that there was maladministration, you may lodge a complaint to the European Ombudsman within two years of the date when you became aware of the facts on which the complaint is based (see http://www.ombudsman.europa.eu), or write to:

European Ombudsman  
1, Avenue du President Robert Schuman - BP 403  
F-67001 Strasbourg Cedex  
France

Please note that complaints to the European Ombudsman do not have the effect of suspending the period mentioned in Articles 90 and 91 of the Staff Regulations of Officials and the Conditions of Employment of Other Servants of the European Union for lodging complaints or submitting an appeal pursuant to Article 270 of the Treaty on the Functioning of the European Union.