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**Malta-Valletta: Framework contract for the provision of mobile satellite communication for EASO  
2017/S 226-469960**

**Contract notice**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

European Asylum Support Office (EASO)  
MTC Block A, Winemakers Wharf, Grand Harbour  
Valletta  
MRS 1917  
Malta  
E-mail: [contracts@easo.europa.eu](mailto:contracts@easo.europa.eu)  
NUTS code: MT

**Internet address(es):**

Main address: <http://easo.europa.eu/>  
Address of the buyer profile: <http://easo.europa.eu/>

**I.2) Joint procurement**

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=3024>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted to the abovementioned address

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Other activity: Asylum support.

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Framework contract for the provision of mobile satellite communication for EASO.  
Reference number: EASO/2017/557.

**II.1.2) Main CPV code**

32530000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

Within the scope of the services, the EASO seeks to conclude a framework contract for the provision of the following services/supplies:

- a) post-paid mobile voice and messaging services;
- b) post-paid mobile data/Internet services;
- c) supply of voice and data capable phones/smartphones/tablets and related accessories (headsets, USB connection cable, installation software, charger, etc.);
- d) SIM cards and associated services and equipment for handling SIM cards;
- e) provision of monthly telephone bills, call records and reports on the data/mobile Internet traffic and status of equipment acquisition;
- f) 24/7 contract management support;
- g) provision of 'zero surprise' subscription to fixed consumption limitation;
- h) provision of mobile device management software to the subscriptions (potential).

II.1.5) **Estimated total value**

Value excluding VAT: 430 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: 00

NUTS code: MT

II.2.4) **Description of the procurement:**

EASO is requesting provision of satellite communications services (voice and data) and related portable satellite phones/devices.

II.2.5) **Award criteria**

Criteria below

Quality criterion - Name: Quality of optional requirements / Weighting: 20

Price - Weighting: 80

II.2.6) **Estimated value**

Value excluding VAT: 430 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

Automatic renewal 3 times for a period of 12 months each time (36 months in total).

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section III: Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

**III.1.5) Information about reserved contracts**

**III.2) Conditions related to the contract**

**III.2.1) Information about a particular profession**

**III.2.2) Contract performance conditions:**

**III.2.3) Information about staff responsible for the performance of the contract**

**Section IV: Procedure**

**IV.1) Description**

**IV.1.1) Type of procedure**

Open procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

**IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

**IV.1.6) Information about electronic auction**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

**IV.2.2) Time limit for receipt of tenders or requests to participate**

Date: 04/01/2018

**IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4) Languages in which tenders or requests to participate may be submitted:**

English, Bulgarian, Danish, German, Greek, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Latvian, Lithuanian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Swedish, Czech

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date: 11/01/2018

Local time: 10:00

Place:

EASO premises, MTC Block A, Winemakers Wharf, Grand Harbour Valletta, MRS 1917, MALTA.

Information about authorised persons and opening procedure:

A maximum of 2 authorised representatives for each tenderer, notified in advance to EASO.

**Section VI: Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: no

**VI.2) Information about electronic workflows**

**VI.3) Additional information:**

**VI.4) Procedures for review**

**VI.4.1) Review body**

General Court of the European Union  
rue du Fort Niedergrünwald  
Luxembourg  
2925  
Luxembourg  
Telephone: +352 4303-1  
Fax: +352 4302-2100  
Internet address:<http://curia.europa.eu>

**VI.4.2) Body responsible for mediation procedures**

**VI.4.3) Review procedure**

**VI.4.4) Service from which information about the review procedure may be obtained**

**VI.5) Date of dispatch of this notice:**

14/11/2017