

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:366650-2020:TEXT:EN:HTML>

**Malta-Malta: Learning Management System (LMS) Helpdesk and Maintenance
2020/S 150-366650**

Contract notice

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) Name and addresses

Official name: EASO

Town: Malta

NUTS code: MT MALTA

Country: Malta

E-mail: contracts@easo.europa.eu

Internet address(es):

Main address: <https://www.easo.europa.eu/about-us/procurement>

I.2) Information about joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6671>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6671>

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Other activity: Asylum

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Learning Management System (LMS) Helpdesk and Maintenance

Reference number: EASO/2020/785

II.1.2) Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description:

EASO seeks to acquire continued application support services for the LMS administrator(s) and technical support in resolution of problems and implementation of customisations/improvements.

- II.1.5) **Estimated total value**
Value excluding VAT: 540 000.00 EUR
- II.1.6) **Information about lots**
This contract is divided into lots: no
- II.2) **Description**
- II.2.1) **Title:**
- II.2.2) **Additional CPV code(s)**
48000000 Software package and information systems
- II.2.3) **Place of performance**
NUTS code: MT MALTA
Main site or place of performance:
The services will be performed at the following locations:
— the contractor's premises,
— occasionally in the EASO premises,
— or possibly other place indicated in the specific request.
- II.2.4) **Description of the procurement:**
See internet address provided in section I.3).
- II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
Value excluding VAT: 540 000.00 EUR
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 48
This contract is subject to renewal: yes
Description of renewals:
See internet address provided in section I.3).
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: no
- II.2.12) **Information about electronic catalogues**
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
See internet address provided in section I.3).

Section III: Legal, economic, financial and technical information

- III.1) **Conditions for participation**
- III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**
List and brief description of conditions:
See internet address provided in section I.3).
- III.1.2) **Economic and financial standing**
Selection criteria as stated in the procurement documents

- III.1.3) **Technical and professional ability**
Selection criteria as stated in the procurement documents
- III.1.5) **Information about reserved contracts**
- III.2) **Conditions related to the contract**
- III.2.1) **Information about a particular profession**
- III.2.2) **Contract performance conditions:**
See internet address provided in section I.3).
- III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
Framework agreement with a single operator
- IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**
- IV.1.6) **Information about electronic auction**
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
- IV.2.2) **Time limit for receipt of tenders or requests to participate**
Date: 17/09/2020
Local time: 16:00
- IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish
- IV.2.6) **Minimum time frame during which the tenderer must maintain the tender**
Duration in months: 9 (from the date stated for receipt of tender)
- IV.2.7) **Conditions for opening of tenders**
Date: 18/09/2020
Local time: 11:00
Place:
EASO premises, MTC Block A, Winemakers Wharf, Grand Harbour, Valletta MRS 1917, MALTA.
Information about authorised persons and opening procedure:
A maximum of two representatives per tender may attend the opening session. For organisational and security reasons the tenderer must provide the full name, date of birth, nationality and ID or passport number of the representatives at least 2 working days in advance to: contracts@easo.europa.eu

Section VI: Complementary information

- VI.1) **Information about recurrence**
This is a recurrent procurement: no

VI.2) **Information about electronic workflows**

VI.3) **Additional information:**

See internet address provided in section I.3).

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrunewalrd

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4302-2100

Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

See internet address provided in section I.3).

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

29/07/2020