Malta-Malta: Learning Management System (LMS) Helpdesk and Maintenance
2020/S 150-366650

Contract notice

Services

Legal Basis:
Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) Name and addresses
Official name: EASO
Town: Malta
NUTS code: MT MALTA
Country: Malta
E-mail: contracts@easo.europa.eu
Internet address(es):
Main address: https://www.easo.europa.eu/about-us/procurement

I.2) Information about joint procurement

I.3) Communication
The procurement documents are available for unrestricted and full direct access, free of charge, at: https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6671
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6671
Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority
European institution/agency or international organisation

I.5) Main activity
Other activity: Asylum

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:
Learning Management System (LMS) Helpdesk and Maintenance
Reference number: EASO/2020/785

II.1.2) Main CPV code
72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract
Services

II.1.4) Short description:
EASO seeks to acquire continued application support services for the LMS administrator(s) and technical support in resolution of problems and implementation of customisations/improvements.
II.1.5) **Estimated total value**
Value excluding VAT: 540 000.00 EUR

II.1.6) **Information about lots**
This contract is divided into lots: no

II.2) **Description**
II.2.1) **Title:**
II.2.2) **Additional CPV code(s)**
48000000 Software package and information systems

II.2.3) **Place of performance**
NUTS code: MT MALTA
Main site or place of performance:
The services will be performed at the following locations:
— the contractor's premises,
— occasionally in the EASO premises,
— or possibly other place indicated in the specific request.

II.2.4) **Description of the procurement:**
See internet address provided in section I.3).

II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**
Value excluding VAT: 540 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 48
This contract is subject to renewal: yes
Description of renewals:
See internet address provided in section I.3).

II.2.10) **Information about variants**
Variants will be accepted: no

II.2.11) **Information about options**
Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**
See internet address provided in section I.3).

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**
List and brief description of conditions:
See internet address provided in section I.3).

III.1.2) **Economic and financial standing**
Selection criteria as stated in the procurement documents

https://ted.europa.eu/TED
III.1.3) Technical and professional ability
Selection criteria as stated in the procurement documents

III.1.5) Information about reserved contracts

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

III.2.2) Contract performance conditions:
See internet address provided in section I.3).

III.2.3) Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure
Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system
The procurement involves the establishment of a framework agreement
Framework agreement with a single operator

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)
The procurement is covered by the Government Procurement Agreement: no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

IV.2.2) Time limit for receipt of tenders or requests to participate
Date: 17/09/2020
Local time: 16:00

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4) Languages in which tenders or requests to participate may be submitted:
Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian,
Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian,
Swedish

IV.2.6) Minimum time frame during which the tenderer must maintain the tender
Duration in months: 9 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders
Date: 18/09/2020
Local time: 11:00
Place:
EASO premises, MTC Block A, Winemakers Wharf, Grand Harbour, Valletta MRS 1917, MALTA.
Information about authorised persons and opening procedure:
A maximum of two representatives per tender may attend the opening session. For organisational and security
reasons the tenderer must provide the full name, date of birth, nationality and ID or passport number of the
representatives at least 2 working days in advance to: contracts@easo.europa.eu

Section VI: Complementary information

VI.1) Information about recurrence
This is a recurrent procurement: no
VI.2) **Information about electronic workflows**

VI.3) **Additional information:**
See internet address provided in section I.3).

VI.4) **Procedures for review**

VI.4.1) **Review body**
  Official name: General Court of the European Union
  Postal address: rue du Fort Niedergrunewalrd
  Town: Luxembourg
  Postal code: L-2925
  Country: Luxembourg
  E-mail: GC.Registry@curia.europa.eu
  Telephone: +352 4303-1
  Fax: +352 4302-2100
  Internet address: [http://curia.europa.eu](http://curia.europa.eu)

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**
  Precise information on deadline(s) for review procedures:
  See internet address provided in section I.3).

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**
29/07/2020