# Table of Contents

**Introduction**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0 Disclaimer</td>
<td>4</td>
</tr>
</tbody>
</table>

**Training Curriculum Overview**

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1. Trends in participation in the EASO Training Curriculum</td>
<td>6</td>
</tr>
<tr>
<td>2.2. Trends in participation in train-the-trainer sessions</td>
<td>15</td>
</tr>
<tr>
<td>2.3. Trends in participation in the EASO national training and other sessions</td>
<td>22</td>
</tr>
<tr>
<td>2.4. Multiplier effect on the EASO Training Curriculum</td>
<td>27</td>
</tr>
<tr>
<td>2.5. Implementation of EASO training curriculum in EU+ countries</td>
<td>30</td>
</tr>
<tr>
<td>2.6. Implementation of the EASO Training Curriculum in External Dimension and other stakeholders</td>
<td>36</td>
</tr>
<tr>
<td>2.7.1. Portfolio of EASO Training Curriculum Modules</td>
<td>39</td>
</tr>
<tr>
<td>2.7.2. Inclusion module</td>
<td>42</td>
</tr>
<tr>
<td>2.7.3. Interview Techniques module</td>
<td>46</td>
</tr>
<tr>
<td>2.7.4. Evidence Assessment module</td>
<td>50</td>
</tr>
<tr>
<td>2.7.5. Interviewing Vulnerable Persons module</td>
<td>54</td>
</tr>
<tr>
<td>2.7.6. Interviewing Children module</td>
<td>58</td>
</tr>
<tr>
<td>2.7.7. Gender, Gender Identity and Sexual Orientation module</td>
<td>62</td>
</tr>
<tr>
<td>2.7.8. Trafficking in Human Beings module</td>
<td>66</td>
</tr>
<tr>
<td>2.7.9. Inclusion Advanced module</td>
<td>70</td>
</tr>
<tr>
<td>2.7.10. Reception module</td>
<td>74</td>
</tr>
<tr>
<td>2.7.11. Dublin III Regulation module</td>
<td>78</td>
</tr>
<tr>
<td>2.7.12. Identification of potential Dublin cases module</td>
<td>82</td>
</tr>
<tr>
<td>2.7.13. Asylum Procedures Directive module</td>
<td>85</td>
</tr>
<tr>
<td>2.7.14. Country of Origin Information module</td>
<td>89</td>
</tr>
<tr>
<td>2.7.15. MedCOI module</td>
<td>93</td>
</tr>
<tr>
<td>2.7.16. Exclusion module</td>
<td>97</td>
</tr>
<tr>
<td>2.7.17. End of Protection module</td>
<td>101</td>
</tr>
</tbody>
</table>

**Training Curriculum Modules**
# Table of Contents

2.7.18. Resettlement module............................................................................................................... 105
2.7.19. Interpreting in the Asylum Context module............................................................................. 109
2.7.20. Management in the Asylum Context module............................................................................ 113
2.7.21. Fundamental Rights and International Protection in the EU module.................................... 117
2.7.22. Common European Asylum System module............................................................................. 121
2.7.23. Introduction to International Protection module.................................................................. 125
2.7.24. Introduction to Didactics module.......................................................................................... 128
3. Operational Training....................................................................................................................... 130
  3.1 Operational Training Cyprus........................................................................................................ 134
  3.2 Operational Training Greece........................................................................................................ 136
  3.3 Operational Training Italy............................................................................................................ 138
  3.4 Operational Training Malta........................................................................................................ 140
4. Ad-hoc and other training support................................................................................................. 142
5. EASO staff training programme.................................................................................................... 146
6. EASO trainer and expert pool....................................................................................................... 148
7. Certification and accreditation...................................................................................................... 151
8. EASO Learning Management System......................................................................................... 156
1. Disclaimer

This report draws upon data provided by the EASO Training Cockpit from 2012 onwards. Its purpose is to measure progress in the implementation of the EASO Training Curriculum and does not intend to provide any data on any other national training available in EU+ States and by other stakeholders (1).

At the current stage, the EASO Training Cockpit is only counting training participants. This means that an individual attending several training sessions will be counted several times.

Data is generated from the registration list of participants in the EASO Training Curriculum (national trainings and train-the-trainer sessions) provided by EU+ States and other stakeholders.

The EASO Training Cockpit only records participants who have completed a full training session (e-learning session and the face-to-face session). Therefore, divergence of data between the EASO Training Cockpit and the Member States’ records may result when EASO has not been informed that a participant did not complete a full training session (no update in the registration list).

Reference to the date of a session is made according to the beginning of the online training course. Therefore, two online training sessions with two different online start dates but with the same face-to-face dates and the same trainers will be counted as two sessions. Moreover, a national training session with an online session starting in December 2018 followed by a face-to-face session in January 2019 will be included in the 2018 records.

(1) All training delivered in non-EU+ States and/or by external partners (Office of the United Nations High Commissioner for Refugees – UNHCR, Austrian Centre for Country of Origin and Asylum Research and Documentation – ACCORD, Prague Process, Quality Initiative in Eastern Europe and South Caucasus – QIEE, etc.).
Progress in the implementation of the EASO Training Curriculum is monitored and analysed on the basis of the following data:

- the number of participants who have completed the EASO training modules,
- the number of participants per module,
- the number of train-the-trainer sessions and national trainings,
- the number of train-the-trainer sessions and national trainings per module.

It is important to note that the records only take into account the absolute number of training participants. The graphs do not take into account the relative size of each national authority. This means that some Member States appear as low-ranking in absolute numbers even if a significant number of staff therein has undergone training in the EASO Training Curriculum.
2.1. Trends in participation in the EASO Training Curriculum

Decrease of total participations

The participation in all EASO Training Curriculum sessions (train-the-trainer and national) decreased by 18% in 2019 with a total of 6,249 participations (4,292 individuals), of which 5,392 participations of EU+ countries (-12% compared to 6,131 in 2018), 144 participations from the External Dimension and other stakeholders (-76% compared to 609 in 2018) and 713 EASO staff and interim (-20% compared to 888 in 2018).

The number of participations from EU+ countries represented 86% of the total participations in 2019 while 2% have been registered from the External Dimension and other stakeholders. EASO staff participations represented the remaining 12%.

High demand for trainers to be trained

39 train-the-trainer sessions have been delivered in 2019 in 21 different modules.

556 asylum officials have been trained in 2019 to become trainers, representing an increase of 6% in comparison with 2018.

Implementation at national level

The implementation of the EASO Training Curriculum at national level has decreased by 20% in 2019 (5,693 participations vs. 7,104 in 2018).
Trends in participation in the EASO Training Curriculum

Core modules
The core modules (Inclusion, Interview Techniques and Evidence Assessment) were the three most used in 2019, representing 54% of total participations. However, the use of core modules (3,378 participations in 2019) was 23% lower compared to 2018. The Interview Techniques module was the most used (1,311 participations, -19% compared to 2018) followed by Inclusion (1,085 participations, -27% compared to 2018) and Evidence Assessment (982 participations, -25% compared to 2018).

Focus on Persons with Special Needs modules
The Interviewing Children module ranked fifth (388 participations) followed by Gender, Gender Identity and Sexual Orientation module (372 participations) and Interviewing Vulnerable Persons module (282 participations).

New modules and significant progress
The strongest progression in the number of people trained was observed with regard to the End of Protection module (+485% vs. 2018), Inclusion Advanced (+248%) and Trafficking in Human Beings (+176%). The use of Reception module has significantly increased with 466 participations in 2019 vs. 317 in 2018 (+47%), mainly in Belgium and Greece.
The modules MedCOI, Identification of potential Dublin cases and Induction were delivered for the first time in 2019.
Trends in participation in the EASO Training Curriculum

Implementation of Training Curriculum 2012-2019

Between 2012 and 2019, 35,202 participations have been registered in EASO training modules, of which 2,750 have followed train-the-trainers sessions.

Between 2012 and 2019, the number of participations from EU+ countries represented 87% of the total, 7% have been registered from External Dimension and other stakeholders while 6% were EASO staff.

On average, one individual has followed two EASO Training Curriculum modules (16,125 individuals for 35,202 participations since 2012).

Use of Training Curriculum modules 2012-2019

Between 2012 and 2019, 8,845 participants have followed the Inclusion module which represents 25% of the total participations.

The Interview Techniques module has been followed by 7,014 participants then Evidence Assessment (5,739 participants), Intervewing Vulnerable Persons (2,539 participants) and Exclusion (1,598 participants).

Multiplier Effect

Between 2012 and 2019, the multiplier effect of the EASO Training Curriculum stands at a ratio 1:12 (12 trainees per trainer trained).

At the level of EU+ countries who have delivered EASO national training sessions, the multiplier effect stands at a ratio 1:15 (15 persons per trainer trained).
Training Curriculum participations 2019

Number of participations in EASO Training Curriculum in 2019

39 Train-the-trainer sessions
39 train-the-trainer sessions on Training Curriculum modules delivered in 2019.

556 Trainers trained
556 trainers trained in EASO Training Curriculum modules in 2019.

5,693 National training and other sessions
5,693 participations in national training and other sessions on EASO Training Curriculum modules in 2019.

6,249 Total participations
6,249 total participations in EASO Training Curriculum in 2019.

EASO Annual Training Report 2019
### Training Curriculum modules 2019

#### Number of participations in EASO Training Curriculum modules in 2019

<table>
<thead>
<tr>
<th>Module</th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inclusion</td>
<td>1085</td>
<td>1480</td>
</tr>
<tr>
<td>Interview Techniques</td>
<td>1311</td>
<td>1618</td>
</tr>
<tr>
<td>Evidence Assessment</td>
<td>982</td>
<td>1315</td>
</tr>
<tr>
<td>Interviewing Vulnerable Persons</td>
<td>388</td>
<td>490</td>
</tr>
<tr>
<td>Interviewing Children</td>
<td>282</td>
<td>372</td>
</tr>
<tr>
<td>Gender, Gender Identity and Sexual Orientation</td>
<td>559</td>
<td>661</td>
</tr>
<tr>
<td>Trafficking in Human Beings</td>
<td>240</td>
<td>286</td>
</tr>
<tr>
<td>Inclusion Advanced</td>
<td>21</td>
<td>170</td>
</tr>
<tr>
<td>Reception</td>
<td>466</td>
<td>317</td>
</tr>
<tr>
<td>Dublin III Regulation</td>
<td>337</td>
<td>172</td>
</tr>
<tr>
<td>Identification of potential Dublin cases</td>
<td>31</td>
<td>21</td>
</tr>
<tr>
<td>Asylum Procedures Directive</td>
<td>133</td>
<td>135</td>
</tr>
<tr>
<td>Country of Origin Information</td>
<td>43</td>
<td>43</td>
</tr>
<tr>
<td>MedCOI</td>
<td>170</td>
<td>336</td>
</tr>
<tr>
<td>Exclusion</td>
<td>117</td>
<td>117</td>
</tr>
<tr>
<td>End of Protection</td>
<td>41</td>
<td>41</td>
</tr>
<tr>
<td>Resettlement</td>
<td>141</td>
<td>347</td>
</tr>
<tr>
<td>Interpreters</td>
<td>34</td>
<td>34</td>
</tr>
<tr>
<td>Module for Managers</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Fundamental Rights and International Protection in the EU</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>Common European Asylum System</td>
<td>46</td>
<td>46</td>
</tr>
<tr>
<td>Introduction to International Protection</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Induction</td>
<td>28</td>
<td>28</td>
</tr>
<tr>
<td>Didactics</td>
<td>15</td>
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</tr>
</tbody>
</table>

**Core modules**

- **3378** participations in EASO training (vs. 4,413 in 2018), which represent 54% of total participations.

**Significant use of Reception module**

- **466** participations vs. 317 in 2018 (+47%), mainly in Belgium and Greece.

**Significant progress**

- End of Protection (+485%), Inclusion Advanced (+248%), Trafficking in Human Beings (+176%).

**New modules**

- MedCOI, Identification of potential Dublin cases and Induction modules delivered for the first time in 2019.
### Implementation of Training Curriculum in 2019

Number of participations in EASO Training Curriculum per EU+ countries in 2019

<table>
<thead>
<tr>
<th>Country</th>
<th>2019 Participations</th>
<th>2018 Participations</th>
<th>Percentage Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Germany</td>
<td>1470</td>
<td>1198</td>
<td>23%</td>
</tr>
<tr>
<td>Greece</td>
<td>834</td>
<td>449</td>
<td>127%</td>
</tr>
<tr>
<td>Netherlands</td>
<td>422</td>
<td>248</td>
<td>70%</td>
</tr>
<tr>
<td>Belgium</td>
<td>120</td>
<td>51</td>
<td>133%</td>
</tr>
<tr>
<td>Spain</td>
<td>36</td>
<td>17</td>
<td>111%</td>
</tr>
<tr>
<td>Italy</td>
<td>29</td>
<td>13</td>
<td>92%</td>
</tr>
<tr>
<td>Portugal</td>
<td>17</td>
<td>8</td>
<td>113%</td>
</tr>
<tr>
<td>France</td>
<td>15</td>
<td>6</td>
<td>150%</td>
</tr>
<tr>
<td>Austria</td>
<td>15</td>
<td>7</td>
<td>114%</td>
</tr>
<tr>
<td>Sweden</td>
<td>12</td>
<td>5</td>
<td>140%</td>
</tr>
<tr>
<td>Denmark</td>
<td>6</td>
<td>3</td>
<td>100%</td>
</tr>
<tr>
<td>Austria</td>
<td>4</td>
<td>2</td>
<td>100%</td>
</tr>
<tr>
<td>Luxembourg</td>
<td>2</td>
<td>1</td>
<td>100%</td>
</tr>
<tr>
<td>Czech Republic</td>
<td>11</td>
<td>5</td>
<td>120%</td>
</tr>
<tr>
<td>Slovakia</td>
<td>10</td>
<td>5</td>
<td>100%</td>
</tr>
<tr>
<td>Estonia</td>
<td>9</td>
<td>5</td>
<td>80%</td>
</tr>
<tr>
<td>Portugal</td>
<td>7</td>
<td>4</td>
<td>75%</td>
</tr>
<tr>
<td>Hungary</td>
<td>5</td>
<td>3</td>
<td>66%</td>
</tr>
<tr>
<td>Croatia</td>
<td>5</td>
<td>3</td>
<td>66%</td>
</tr>
<tr>
<td>Slovenia</td>
<td>4</td>
<td>3</td>
<td>33%</td>
</tr>
<tr>
<td>Ireland</td>
<td>3</td>
<td>2</td>
<td>50%</td>
</tr>
</tbody>
</table>

#### EU+ countries participations

5,392 EU+ countries participations in 2019 vs. 6,131 in 2018 (-12%).

#### EU+ countries

Representatives from 30 EU+ countries have been trained on EASO Training Curriculum in 2019.

#### Top three EU+ countries

Germany, Greece and Netherlands represent 58% of total participations of EU+ countries.

#### Significant progress

Belgium (+182%), Cyprus (+110%), Greece (+90%), Croatia (+203%), Netherlands (+65%), Slovakia (+242%).
Training Curriculum modules 2012 - 2019

Number of participations in EASO Training Curriculum modules since 2019

- **35 202 participations**

- **Core Modules**
  - 61% of total participations since 2012.

- **Persons with Special Needs**
  - 16% of total participations since 2012.

- **24 modules**
  - 24 Modules currently available and delivered.
Implementation of Training Curriculum 2012-2019

Number of participations in EASO Training Curriculum per EU+ countries between 2012 and 2019

**EU+ countries participations**
30,549 EU+ countries participations (87% of total participations).

**Top three EU+ countries**
54% of EU+ countries participations from Germany, Sweden and Netherlands.

**EASO staff participations**
2,017 participations of EASO staff and EASO interim (6% of total participations).

**Other participations**
2,636 participations from External Dimension (e.g. Western Balkans, Turkey, Middle East and North African (MENA countries), representing 7% of total participations.)
11 languages in 2019
The EASO Training Curriculum modules has been delivered in 11 languages in 2019.

19 languages since 2012
The EASO Training Curriculum modules has been delivered in 19 languages between 2012 and 2019.

15 EU+ countries languages
The EASO Training Curriculum modules has been delivered in 15 languages of EU+ countries between 2012 and 2019.

Third countries languages
The EASO Training Curriculum modules has been delivered in Russian, Georgian, Turkish and Arabic since 2012.
2.2. Train-the-trainer sessions

**Significant demand for trainers to be trained**

39 train-the-trainer sessions have been delivered in 2019 in 21 different modules.

23 sessions delivered in Malta, 8 sessions organised regionally (4 each in Rome and Athens) and 8 nationally (6 in Germany and 1 each in Belgium and Netherlands).

556 asylum officials have been trained in 2019 to become trainers, representing an increase of 6% in comparison with 2018.

76 participants attended the EASO train-the-trainer sessions in the Interview Techniques module, followed by Inclusion module (65 participants), Reception module (50 participants) and Trafficking in Human Beings module (48 participants).

**Increase of trainers trained from EU+ countries**

430 trainers trained from 28 EU+ countries in 2019 vs. 377 in 2018 (+14%).

**2,750 trainers trained between 2012 and 2019**

Between 2012 and 2019, 204 train-the-trainer sessions have been delivered for a total of 2,750 participations.

The delivery of EASO train-the-trainer sessions required the deployment of 656 trainers.
Train-the-trainer sessions in 2019

39 train-the-trainer sessions in 2019
39 train-the-trainers sessions delivered on EASO Training Curriculum in 2019 vs. 34 in 2018. Identification of potential Dublin cases and MedCOI modules were delivered for the first time.

Delivery: Malta, regionally and nationally
23 sessions delivered in Malta, 8 sessions organised regionally (4 in Italy and 4 in Greece) and 8 nationally (6 in Germany, 1 in Belgium and 1 in The Netherlands).

556 trainers trained in 2019
556 trainers trained in 2019 vs. 524 in 2018 (+6%) of which 342 in EASO Malta, 151 in EASO regional sessions and 63 nationally.

21 modules
21 modules delivered in train-the-trainer sessions in 2019 vs. 18 in 2018. Identification of potential Dublin cases and MedCOI modules were delivered for the first time.
Train-the-trainer sessions in 2019

EU+ countries trainers trained
430 trainers trained from EU+ countries in 2019 vs. 377 in 2018 (+14%).

Germany, Greece and Italy
44% of total trainers trained in 2019 are from Germany (107), Greece (86) and Italy (49).

EU+ countries
Representatives from 28 EU+ countries have been trained as trainers in 2019.

Significant progress
Italy, (+133%), Belgium (+120%), Greece (+87%), Croatia (+167%), The Netherlands (+58%), Portugal (+71%).
Deployment of trainers

Deployment of trainers to deliver train-the-trainer sessions in 2019

<table>
<thead>
<tr>
<th>Country</th>
<th>Didactic</th>
<th>Content</th>
</tr>
</thead>
<tbody>
<tr>
<td>BE</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>CH</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>CY</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>CZ</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>DE</td>
<td>23</td>
<td>7</td>
</tr>
<tr>
<td>EL</td>
<td>11</td>
<td>6</td>
</tr>
<tr>
<td>FI</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>LV</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>MT</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>NL</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>NO</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>PL</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>SE</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>SI</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>SK</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>LU</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>EASO</td>
<td>39</td>
<td>30</td>
</tr>
<tr>
<td>EXTERNAL</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>UNHCR</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

- **163 deployments of trainers**
  17 EU+ countries provided trainers in train-the-trainer sessions in 2019.

- **114 deployments of content trainers**
  The 39 train-the-trainer sessions delivered in 2019 required 114 deployments of content trainers.

- **49 deployments of didactics trainers**
  EASO provided 61% of deployed didactics trainers.

- **91 individuals trainers deployed**
  In total 91 individual trainers were deployed the train-the-trainer sessions in 2019 (content and didactic).
Train-the-trainer sessions 2012-2019

204 train-the-trainer sessions
204 train-the-trainers sessions delivered on EASO Training Curriculum between 2012 and 2019.

2,750 trainers trained
2,750 trainers trained between 2012 and 2019.

24 modules
24 modules delivered in train-the-trainer sessions between 2012 and 2019.

Core modules
Inclusion, Interview Techniques and Evidence Assessment were the three most attended modules on train-the-trainer sessions.
Train-the-trainer sessions in 2012-2019
EU+ countries participations on train-the-trainer sessions between 2012 and 2019

**EU+ countries trainers trained**

2126 trainers trained from EU+ countries between 2012 and 2019 (77% of total of trainers trained).

**Germany, Greece and Sweden**

38% of total trainers trained since 2012 are from Germany (492), Greece (380) and Sweden (171).

**EU+ countries**

Representatives from 31 EU+ countries have been trained as trainers since 2019.

**External Dimension**

EASO train-the-trainer sessions have been attended by 94 representatives from Western Balkans countries, 64 from MENA countries and 43 from Turkey.
Deployment of trainers

Deployment of trainers to deliver train-the-trainer sessions between 2012 and 2019

656 deployments of trainers
24 EU+ countries provided trainers of which 16% from Germany, 11% from The Netherlands, 9% from Belgium and 6% from Sweden, while 26% are from EASO.

465 deployments of content trainers
Germany provided 20% of content trainers, Belgium 11%, Sweden and The Netherlands 8% each while 18% are from EASO.

191 deployments of didactics trainers
EASO provided 45% of deployed didactics trainers, The Netherlands 18%, Norway 8%, Germany 7% and Belgium 6% respectively.

215 individual trainers deployed
On average, an individual has been deployed three times to deliver EASO train-the-trainer sessions between 2012 and 2019.

EASO Annual Training Report 2019
2.3. Trends in participation in national training and other EASO sessions*

**National training and other training sessions on EASO Training Curriculum modules**

- 5,693 participations in national and other training sessions in 2019 vs. 7,104 in 2018 (-20%).
- 2,245 national and other national training sessions delivered between 2012 and 2019 with a total number of 32,452 participations.

**EU+ countries**

- 4,962 participations from 18 EU+ countries, with the highest number of participations being from Germany (1,363), The Netherlands (804) and Greece (748).
  - The most significant increase in comparison to 2018 is recorded in Greece, Belgium and The Netherlands.

**EASO Training Curriculum modules**

- 21 EASO training modules used in 14 different languages, with core modules having the highest number of participants: **Inclusion**: 1020; **Interview Techniques**: 1,235; and **Evidence Assessment**: 955. This number represents 56% of total participations in 2019. **MedCOI** module has been delivered for the first time at national level in 2019.

---

*National training sessions in EU+ countries, third countries and EASO training sessions (ad-hoc, operational training, staff training)*
National and other training sessions in 2019

**415 national and other training sessions**

415 national and other training sessions delivered in 2019 vs. 457 in 2018.

**5,693 participations**

5,693 participations in national and other training sessions in 2019 vs. 7,104 in 2018 (-20%).

**Core modules**

56% of total participations have been trained in core modules.

**21 modules used**

MedCOI module has been implemented for the first time at national level in 2019.
5,693 participations in national and other training sessions in 2019 (-20% vs. 2018)

**EU+ countries participations**

4,962 participations in 2019 vs. 5,754 in 2018 (-18%).

**Germany, Greece and Netherlands**

51% of total participations in national and other training sessions in 2019 are from Germany (1,363), The Netherlands (804) and Greece (748).

**EU+ countries**

18 EU+ countries organised EASO national training sessions in 2019 vs. 21 in 2018.

**Significant progress**

The most significant increase in participations compared to 2018 was recorded in France (+58%), Belgium (+186%), Greece (+91%) and The Netherlands (+65%).

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<th>Country</th>
<th>2019 Participations</th>
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<th>Increase</th>
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<td>+65%</td>
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Participations in national and other training sessions (2019 vs. 2018)

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EASO Annual Training Report 2019
National and other training sessions 2012-2019

32,452 participations in national and other training sessions 2012-2019

2,245 national and other training sessions delivered between 2012 and 2019.

32,452 participations

15,372 individuals

On average, an individual has followed two EASO modules (15,372 individuals registered on EASO training sessions).

25 modules delivered

Amongst the 25 modules delivered, the core modules represented 63% of the total participations.
28 423 EU+ countries participations

28,423 participations from EU+ countries (88% of total participations in national and other training sessions between 2012 and 2019).

49% Germany, Greece and Netherlands

49% of total participations in national and other training sessions since 2012 are from Germany (6,969), Sweden (4,588) and The Netherlands (4,296).

25 EU+ countries

25 EU+ countries have organised EASO national training sessions between 2012 and 2019.
2.4. Multiplier Effect

**Multiplier effect of the EASO Training Curriculum 2012-2019 (in general)**

The multiplier effect of the EASO Training Curriculum (2012-2019) amounts to 12 participants trained at the national level by a trainer who followed 1 of EASO’s train-the-trainer sessions (ratio 1:12).

**Multiplier effect of EASO Training Curriculum in the EU+ States which organised national training sessions 2012-2019**

The multiplier effect of the EASO Training Curriculum in the EU+ States which organised national training sessions (2012-2019) amounts to 15 participants trained at the national level by a trainer who followed one of EASO’s train-the-trainer sessions (ratio 1:15).
Multiplier Effect: 12 trainees per trainer trained

EASO Training Curriculum since 2012

- 2,750 trainers trained
- 32,452 participations in national and other training sessions
- 204 train-the-trainer sessions
- 2,245 national and other training sessions
- 35,202 participations in EASO Training Curriculum since 2012

EASO Annual Training Report 2019
Multipler Effect

Number of trainees per one trainer trained and per module since 2012

Significant multipler effect

The multiplier effect of the Inclusion module amounts to 28 participants in EU+ countries for one trainer trained. The ratio is respectively 1:25 for Interview Techniques, 1:22 for Evidence Assessment, 1:19 for Exclusion and 1:16 for both Interviewing Vulnerable Persons and Interviewing Children.

EASO Annual Training Report 2019
2.5. Implementation of EASO Training Curriculum in EU+ countries

**Slight decrease of participations of EU+ countries**

The participation in all EASO training sessions (train-the-trainer and national) has decreased by **12%** in 2019 with a total of 5,392 participations.

**High demand of trainers to be trained from EU+ countries**

**430** asylum officials from 28 EU+ countries have been trained in 2019 to become trainers, representing an increase of **14%** in comparison with 2018 (**377** asylum officials).

**Implementation at national level**

18 EU+ countries have implemented the EASO Training Curriculum at national level in 2019 while 25 EU+ countries have delivered EASO national sessions since 2012.

Between 2012 and 2019, the total participations of EU+ countries in EASO Training Curriculum sessions amounts to **30,549**.
Implementation of Training Curriculum 2012-2019

Number of participations on EASO Training Curriculum in EU+ countries between 2012 and 2019

30,549 EU+ countries participations

30,549 EU+ countries participations (87% of total participations).

71%

2016-2019

71% of EU+ countries participations were recorded between 2016 and 2019.

29%

2012-2015

29% of EU+ countries participations were recorded between 2012 and 2015.
Belgium, Germany, Greece, Finland, France, Italy, The Netherlands and Sweden

**Significant variations**

In 2019, the participations have strongly increased in Belgium (+182% vs. 2018), in Greece (+90%), France (+58%) and in The Netherlands (+65%).

The participations have decreased by 41% in Germany in 2019 compared to 2018. Yet, Germany remains the most user of EASO modules. The participations have decreased as well in Finland (-58%), in Italy (-26%) and in Sweden (-21%).
Implementation of Training Curriculum 2012-2019

Number of participations in EASO Training Curriculum in EU+ countries between 2012 and 2019

Austria, Czech Republic, Croatia, Hungary, Ireland, Luxembourg, Romania, Slovakia and Switzerland

Significant variations

In 2019, the participations have strongly increased in Croatia (88 participations vs. 29 in 2018, +203% vs. 2018) and in Slovakia (65 vs. 19, +242%).

The participations have decreased in Hungary (5 in 2019 compared to 175 in 2018) and Austria (21 vs. 99 in 2018).
Implementation of Training Curriculum 2012-2019

Number of participations in EASO Training Curriculum in EU+ countries between 2012 and 2019

Bulgaria, Cyprus, Denmark, Latvia, Norway, Poland, Slovenia and United Kingdom

**Significant variations**

In 2019, the participations have strongly increased in Cyprus (42 participations vs. 20 in 2018, +110% vs. 2018) and in Denmark (11 vs. 5).

The participations have decreased in Norway (1 in 2019 compared to 59 in 2018), Poland (27 vs. 39 in 2018), Austria (21 vs. 99) and Slovenia (11 vs. 41).
Implementation of Training Curriculum 2012-2019

Number of participations in EASO Training Curriculum per EU+ countries between 2012 and 2019

**Estonia, Spain, Lithuania, Malta and Portugal**
have not yet delivered any EASO training modules at national level.

These six countries mainly sent their case workers to be trained in EASO train-the-trainer sessions organised in Malta or regionally (Tallinn, Vienna, Rome, Athens).

**Interpreting in the Asylum Context**
The module Interpreting in the Asylum Context (online session only) has been delivered to representatives from Estonia (9 participations).
2.6. EASO Training Curriculum in the context of External Dimensions and other stakeholders

**Scope of External Dimensions and other stakeholders**

External Dimension and other stakeholder participations include participants in EASO train-the-trainer and national training sessions from non-EU+ States and/or external partners (e.g. Office of the United Nations High Commissioner for Refugees, UNHCR, Austrian Centre for Country of Origin and Asylum Research and Documentation - ACCORD, Prague Process, Quality Initiative in Eastern Europe and South Caucasus – QIEE, etc.).

**Significant decrease in 2019**

144 participants from External Dimension and other stakeholders followed EASO training modules in 2019 (vs. 609 in 2018) of which 58 were participants in the EASO train-the-trainer sessions. In some cases, such as the Western Balkans, the decrease was due to the fact that Phase I of the IPA II Project ended in 2019 and the new training activities that are foreseen in the period 2020-2021, under the Phase II of the project. In 2019, EASO for the first time trained 3 trainers from Egypt on THB, within a broader project aimed at supporting Egypt in the establishment of its asylum system. The participants from External Dimension and other stakeholders followed 16 EASO Training modules in 2019.

**Implementation since 2012**

The implementation of the EASO Training Curriculum both at national level and in the train-the-trainer sessions has involved so far more than 2,600 participations from external dimension and other stakeholders since 2012. Almost 400 of them followed the train-the-trainer sessions and the participants came mostly from the countries of the Quality Initiative in Eastern Europe and South Caucasus (QIEE), with more than 1,000 participants, followed by other stakeholders, the UNHCR, the Western Balkans, Turkey and the Middle Eastern and North African countries.
Participations of External Dimension and other stakeholders representatives in EASO Training Curriculum

**EASO Training Curriculum in 2019**

144 participations from external dimensions and other stakeholders in 2019 (compared to 609 in 2018) of which:

- 58 in train-the-trainer sessions; and
- 86 in national and other training sessions.

**2636 participations since 2012**

2636 participations from External Dimensions and other stakeholders between 2012 and 2019 of which:

- 396 attended train-the-trainer sessions; and
- 2240 attended national and other training sessions.
External Dimension and other stakeholders

**Participations of External Dimension and other stakeholders representatives in EASO Training Curriculum**

**22 modules**
The participants from External Dimension and other stakeholders attended 22 different EASO modules between 2012 and 2019.

**Core modules**
The EASO core modules represent 47% of the participations of representatives from External Dimension and other stakeholders.

**Country of Origin Information**
Country of Origin Information (COI) module represents 15% of participations from External Dimension and other stakeholders.

**Trafficking in Human Beings**
Although with a relatively low number of participants, the module on THB is the one with the highest increase of participants in the last year.

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**Participations from External Dimension and other Stakeholders (2012-2019)**

- **Inclusion**: 511
- **Interview Techniques**: 373
- **Evidence Assessment**: 358
- **Interviewing Children**: 21
- **Interviewing Vulnerable Persons**: 140
- **Trafficking in Human Beings**: 16
- **Gender, Gender Identity and Sexual Orientation**: 113
- **Inclusion Advanced**: 60
- **Asylum Procedures Directive**: 12
- **Reception**: 99
- **Dublin III Regulation**: 1
- **Country of Origin Information**: 406
- **Exclusion**: 136
- **End of Protection**: 7
- **Resettlement**: 4
- **Interpreters**: 184
- **Module for Managers**: 36
- **Fundamental Rights and International Protection in the EU**: 14
- **Common European Asylum System**: 37
- **Didactic**: 15
- **Drafting and Decision Making**: 91
- **International Refugee Law and Human Rights**: 2
2.7.1 Portfolio of EASO Training Curriculum Modules

24 Modules available in EASO Training Curriculum catalogue

Core modules
- Inclusion
- Interview Techniques
- Evidence Assessment

Introductory modules
- Common European Asylum System
- Introduction to International Protection

Focus on Persons with Special Needs
- Interviewing Vulnerable Persons
- Interviewing Children
- Gender, Gender Identity and Sexual Orientation
- Trafficking in Human Beings

In-depth knowledge
- Inclusion Advanced
- Reception
- Dublin III Regulation
- Identification of potential Dublin cases
- Asylum Procedures
- Country of Origin Information
- MedCOI
- Exclusion
- End of Protection
- Fundamental Rights and International Protection in the EU
- Resettlement

For specific audiences
- Interpreting in the Asylum Context
- Management in the Asylum Context
- Introduction to Didactics
# List of modules and languages versions

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<td>Introduction to Didactics</td>
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| Total languages versions | 143 |
Publications and Translations

**New publications in 2019**
- Handbook on Inclusion Advanced (ES)
- Handbook on Interviewing children (EN)
- Handbook on Interview techniques (EN + 22 LVs)
- Handbook on Inclusion (EN)
- Handbook on Dublin III Regulation (EN)
- Handbook on CEAS (EN)
- Handbook on Interviewing vulnerable people (EN)
- Handbook on Reception (EN)
- Handbook on Introduction to international protection (EN)
- Handbook on Trafficking human beings (EN)
- Training catalogue for 2018 (EN)
- Training and learning strategy (EN)
- Annual training report for 2018 (EN)

**New translation online in 2019**
- Dublin III Regulation (SL)
- Interpretation in the asylum context (SL)
- Interviewing children (SL, SK, DE)
- Interviewing vulnerable persons (DE, SK)
- Interview techniques (ES, PT, SL)
- End of protection (DE, FR)
2.7.2. Inclusion module

Module development
The Inclusion module has been the most used EASO training module since 2012. In 2013, EASO included this module as one of the three core modules for asylum case officers. The latest update of the module took place in 2013. In 2017, the module was followed by 1,143 participants. In 2018, this increased by 29% (1,480 participants), and in 2019, 1,085 participants followed the Inclusion module (-27% vs. 2017).

Training sessions
In 2019, 84 training sessions were organised in the module (vs. 98 sessions in 2018), of which 4 train-the-trainer sessions (65 participants) and 80 national training sessions (1,020 participants). Since 2012, 8,845 participants from 28 Member States, Norway, Switzerland and other stakeholders have been trained in the Inclusion module, of which 380 trainers trained in 28 train-the-trainer sessions and 8,465 participants in 583 national training sessions.

Available language versions
The latest version of the Inclusion module is available in 26 languages (Arabic, English, Bulgarian, Croatian, Czech, Danish, Dutch, Finnish, French, Georgian, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Russian, Estonian and Turkish), making Inclusion the most translated EASO module. In 2013, the Handbook on the Inclusion module was developed. The handbook is available in 21 language versions.
Inclusion module: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

- **Train-the-trainer sessions:** 28
- **Trainers trained:** 380
- **National and other sessions:** 583
- **Participations in national and other sessions:** 8465
- **Total number of participations:** 8845
- **Total number of individuals:** 8468

**Total number of participations and sessions in EASO Training Curriculum 2012-2019**

- **Multiplier effect Training Curriculum:** 22
- **Multiplier effect EU+ countries:** 25

**Total participations 2012-2019**
- **EU+**
- **External Dimension and other stakeholders**
- **EASO staff and interim**

**Total participations per EU+ country 2012-2019**

EASO Annual Training Report 2019 43
Inclusion module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 4
Trainers trained in 2019: 65
Train-the-trainer sessions 2012-2019: 28
Trainers trained 2012-2019: 380

Number of participations in train-the-trainer sessions in 2019

Number of participations in train-the-trainer sessions 2012-2019
Inclusion module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019: 80
Participations in national and other trainings in 2019: 1020
Number of national and other trainings 2012-2019: 583
Participations in national and other trainings 2012-2019: 8465
Module Development

In 2016, the module was followed by 1,219 asylum officials, whereas in 2017 1,104 followed it. In 2018 1,618 participants attended the module and in 2019 the overall number of participants was 1,311. The Interview Techniques module is the second most used EASO training module. In 2019, 104 training sessions were organised in the module (vs. 106 sessions in 2018), of which 5 were train-the-trainer session (76 participants) and 99 national training sessions (1,235 participants).

Training sessions

Since 2012, 7,014 participants from 27 Member States, Norway, Switzerland and other stakeholders have been trained in the Interview Techniques module, of which 349 trainers trained in 25 train-the-trainer sessions and 6,665 participants in 462 national training sessions.

Available language versions

The module was upgraded in 2018 and its latest version is available in Arabic, English, Bulgarian, Croatian, Czech, Danish, Dutch, Finnish, French, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Russian, Estonian and Turkish. The Handbook was made available in 2019. The handbook is available in 22 language versions.
Interview Techniques: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders 2012 - 2019

**Total number of participations**
- 7014

**Total number of individuals**
- 6733

**Multiplier effect**
- Training Curriculum 19
- EU+ countries 22

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**EASO Annual Training Report 2019**

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Interview Techniques module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 5
Trainers trained in 2019: 76
Train-the-trainer sessions 2012-2019: 25
Trainers trained 2012-2019: 349

Number of participations in train-the-trainer sessions in 2019

Number of participations in train-the-trainer sessions 2012-2019
Interview Techniques module: Implementation at national level 2012 – 2019

- Number of national and other trainings in 2019: 99
- Participation in national and other trainings in 2019: 1235
- Number of national and other trainings 2012-2019: 462
- Participation in national and other trainings 2012-2019: 6665

EASO Annual Training Report 2019

49
2.7.4. Evidence Assessment module

Module Development

In 2017, the module was followed by 1,065 participants, in 2018 by 1,315, while in 2019 the total number of participants was 982. The Evidence Assessment module is the third most used EASO training module. Since 2013, the module is one of three core modules recommended by EASO for asylum case officers.

In January 2019 the upgrade of Evidence Assessment has been kicked off. The upgraded version will be piloted in 2020.

Training sessions

In 2019, 70 training sessions were organised in the module (vs. 84 sessions in 2018), of which two were train-the-trainer session (27 participants) and 68 national training sessions (955 participants). Since 2012, 5,739 participants from 27 Member States, Norway, Switzerland and other stakeholders have been trained in the Evidence Assessment module, of which 312 trainers trained in 23 train-the-trainer sessions and 5,427 participants in 359 national training sessions.

Available language versions

The latest version of Evidence Assessment module is available in Arabic, English, Bulgarian, Croatian, Czech, Danish, Dutch, Finnish, French, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Russian, Estonian and Turkish.
Evidence Assessment: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders 2012 - 2019

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<th><strong>Participations in national and other sessions</strong></th>
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**Total number of participations and sessions in EASO Training Curriculum 2012-2019**

- Multiplier effect: Training Curriculum 17
- Multiplier effect: EU+ countries 19

**Total participations 2012-2019**

- EU+: 363
- EASO staff and interim: 358
- External Dimension and other stakeholders: 358

**Total participations per EU+ country 2012-2019**

- AT: 912
- BE: 86
- BG: 15
- CY: 28
- CZ: 16
- DE: 453
- EE: 5
- ES: 3
- FR: 219
- HR: 13
- HU: 201
- IT: 476
- LI: 36
- LV: 11
- MT: 25
- NL: 572
- NO: 21
- PL: 902
- PT: 11
- RO: 15
- SK: 2
- SI: 1
- UK: 1

EASO Annual Training Report 2019
Evidence Assessment module: participation in train-the-trainer sessions 2012 - 2019

Train-the-trainer sessions in 2019: 2
Train-the-trainer sessions 2012-2019: 23

Trainers in 2019: 27
Trainers 2012-2019: 312

EASO Annual Training Report 2019
Evidence Assessment module: Implementation at national level 2012 - 2019

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<th>Number of national and other trainings in 2019</th>
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<th>Number of national and other trainings 2012-2019</th>
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<tbody>
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**Number of participations in national and other trainings in 2019**

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**Participations and sessions in national and other trainings 2012-2019**

- Total participations
- Number of sessions

**Number of participations in national and other trainings 2012-2019**

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EASO Annual Training Report 2019
2.7.5. Interviewing Vulnerable Persons module

Module development
The module was originally developed in 2011 and subsequently upgraded in 2018.

Training sessions
Since 2012, a total of 15 train-the-trainer sessions have been organised with 197 trainers trained. Additionally, 172 national sessions have been organised resulting in 2,342 participants trained. The highest number of participants were registered in The Netherlands, Germany and Sweden.

Available language versions
Both the module and the handbook are available in English, Slovak and Russian.
Interviewing Vulnerable Persons: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders 2012 - 2019

Total number of participations and sessions in EASO Training Curriculum 2012-2019

Total number of participations: 2539
Total number of individuals: 2430

Multiplier effect

Training Curriculum
12

Multiplier effect
EU+ countries
14

Total participations per EU+ country 2012-2019

EASO Annual Training Report 2019

55
Interviewing Vulnerable Persons module: participation in train-the-trainer sessions 2012-2019

Number of participations in train-the-trainer sessions in 2019

Number of participations in train-the-trainer sessions 2012-2019
Interviewing Vulnerable Persons module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019: 21

Participations in national and other trainings in 2019: 272

Number of national and other trainings 2012-2019: 172

Participations in national and other trainings 2012-2019: 2342

Number of participations in national and other trainings in 2019:

- DE: 29
- EL: 19
- FI: 30
- FR: 26
- HR: 21
- NL: 21
- SE: 5
- SK: 29

Number of participations in national and other trainings 2012-2019:

- 2012: 17
- 2013: 57
- 2014: 42
- 2015: 32
- 2016: 29
- 2017: 21
- 2018: 27
- 2019: 30

EASO Annual Training Report 2019
2.7.6. Interviewing Children module

Module development
The module was developed in 2011 and subsequently upgraded in 2018.

Training sessions
Since the module was developed, 11 train-the-trainer sessions have been organized with 143 trainers trained, resulting in total of 1,790 participants trained. The highest number of participations were registered in The Netherlands, Germany and Sweden. In 2019, 16 trainers were trained. In addition to that, 22 national sessions were organised through which 372 persons have been trained.

Available language versions
The upgraded Interviewing Children module is available in English, Slovak, Slovenian and Russian. The Handbook has been developed and is available to the trainees in English.
Interviewing Children: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders 2012 - 2019

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Total number of participations and sessions in EASO Training Curriculum 2012-2019

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Multiplier effect
Training Curriculum

12

Multiplier effect
EU+ countries

14

Total participations 2012-2019

- EU+: 1695
- EASO staff and interim: 76
- External Dimension and other stakeholders: 21

Total participations per EU+ country 2012-2019

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</tr>
</tbody>
</table>

EASO Annual Training Report 2019

59
Interviewing Children module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 1
Trainers trained in 2019: 16

Train-the-trainer sessions 2012-2019: 11
Trainers trained 2012-2019: 143

Number of participations in train-the-trainer sessions in 2019:
- CY: 2
- DE: 6
- EL: 6
- HR: 2
- IS: 1
- IT: 5

Train-the-trainer participations and sessions 2012-2019:
- 2012: 8
- 2013: 8
- 2014: 19
- 2015: 7
- 2016: 31
- 2017: 13
- 2018: 14
- 2019: 1

Number of participations in train-the-trainer sessions 2012-2019:
- BE: 6
- BG: 3
- CY: 1
- DE: 1
- EE: 1
- EL: 1
- ES: 3
- FI: 2
- FR: 2
- HR: 1
- HU: 1
- IS: 1
- IT: 1
- LT: 1
- LU: 1
- LV: 2
- MT: 1
- NL: 1
- NO: 2
- PL: 1
- PT: 1
- SE: 1
- SI: 1
- SK: 1
- UK: 1
Interviewing Children module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019: 22
Participations in national and other trainings in 2019: 372
Number of national and other trainings 2012-2019: 121
Participations in national and other trainings 2012-2019: 1647

Number of participations in national and other trainings in 2019:
- BE: 32
- DE: 104
- EL: 56
- FI: 9
- IT: 84
- NL: 63

Participations and sessions in national and other trainings 2012-2019:

Number of participations in national and other trainings 2012-2019:
- AT: 54
- BE: 144
- CY: 21
- DE: 96
- EL: 366
- FI: 75
- FR: 61
- HU: 85
- IT: 84
- LU: 600
- NL: 10
- PL: 179
- SE: 3
- SK: 198

EASO Annual Training Report 2019
Module development
The module Gender, Gender Identity and Sexual Orientation was developed in 2015.

Training sessions
Since the module was developed, a total of 10 train-the-trainer sessions have been organised with 154 trainers trained. Additionally, 62 national sessions have been organised resulting in 889 participants trained. The highest number of participants were registered in Sweden, The Netherlands and Germany. In 2019, 2 train-the-trainer sessions were organised with 39 trainers trained.

Available language versions
This module is available in English, German, Finnish and Slovenian. A Handbook has been developed and is available to the trainees in English, German, Finnish and Slovenian.
Gender, Gender Identity and Sexual Orientation: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders 2012 - 2019

- **Train-the-trainer sessions**: 10
- **Trainers trained**: 154
- **National and other sessions**: 62
- **Participations in national and other sessions**: 889
- **Total number of participations**: 1043
- **Total number of individuals**: 1025

**Multiplier effect**
- **Training Curriculum**: 6
- **EU+ countries**: 6
Gender, Gender Identity and Sexual Orientation module: participation in train-the-trainer sessions 2012-2019

Number of participations in train-the-trainer sessions in 2019

Train-the-trainer sessions in 2019: 2
Trainers trained in 2019: 39

Train-the-trainer sessions 2012-2019: 10
Trainers trained 2012-2019: 154
Gender, Gender Identity and Sexual Orientation module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019: 23

Participations in national and other trainings in 2019: 333

Number of national and other trainings 2012-2019: 62

Participations in national and other trainings 2012-2019: 889

Number of participations in national and other trainings in 2019:
- BE: 25
- DE: 135
- FI: 6
- IT: 17
- NL: 63
- SE: 70

Participations and sessions in national and other trainings 2012-2019:
- Total participations: 2071
- Number of sessions: 533

Number of participations in national and other trainings 2012-2019:
- BE: 37
- DE: 183
- FI: 45
- IT: 17
- LU: 19
- NL: 232
- SE: 227

EASO Annual Training Report 2019
2.7.8. Trafficking in Human Beings module

Module development
The module Trafficking in Human Beings was developed in 2017.

Training sessions
Since the module was developed, a total of 6 train-the-trainer sessions have been organised with 102 trainers trained. Additionally, 15 national sessions have been organised resulting in 219 participants trained. The highest number of participants were registered in Italy, The Netherlands and Germany. In 2019, 3 train-the-trainer sessions were organised with 48 trainers trained.

Available language versions
This module is available in English and German. A Handbook has been developed and is available to the trainees in English.
## Trafficking in Human Beings: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders 2012 - 2019

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>102</td>
<td>15</td>
<td>219</td>
<td>321</td>
<td>318</td>
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</table>

### Total number of participations and sessions in EASO Training Curriculum 2012-2019

<table>
<thead>
<tr>
<th>Year</th>
<th>Total participations</th>
<th>Number of sessions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>23</td>
<td>5</td>
</tr>
<tr>
<td>2018</td>
<td>65</td>
<td>6</td>
</tr>
<tr>
<td>2019</td>
<td>181</td>
<td>11</td>
</tr>
</tbody>
</table>

### Multiplier effect

- **Training Curriculum**: 2
- **EU+ countries**: 3

### Total participations per EU+ country 2012-2019

<table>
<thead>
<tr>
<th></th>
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<tr>
<td>IT</td>
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<td>LU</td>
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<td>LV</td>
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</tr>
</tbody>
</table>

**EASO Annual Training Report 2019**
Trafficking in Human Beings: participation in train-the-trainer sessions 2012-2019

Number of participations in train-the-trainer sessions in 2019

Train-the-trainer sessions in 2019: 3
Trainers trained in 2019: 48

Train-the-trainer sessions 2012-2019: 6
Trainers trained 2012-2019: 102

Number of participations in train-the-trainer sessions 2012-2019

EASO Annual Training Report 2019

68
Trafficking in Human Beings: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019: 8
Participations in national and other trainings in 2019: 134
Number of national and other trainings 2012-2019: 15
Participations in national and other trainings 2012-2019: 219

Number of participations in national and other trainings in 2019:
- DE: 17
- IT: 84
- NL: 12
- PL: 12

Number of participations in national and other trainings 2012-2019:
- DE: 17
- IT: 84
- LV: 17
- NL: 63
- PL: 12

EASO Annual Training Report 2019
2.7.9. Inclusion Advanced module

**Module Development**

The Inclusion Advanced module was piloted in 2017 and finalised in 2018. In 2019 one train-the-trainer session was organised, and 10 participants from 4 Member States and other stakeholders were trained in this session.

**Training sessions**

In 2019, 11 training sessions were organised in the module, of which one train-the-trainer session (10 participants) and 10 national training sessions (136 participants). Since 2017, 211 participants from 15 Member States, Norway, and other stakeholders have been trained in the Inclusion Advanced module, of which 47 trainers trained in 3 train-the-trainer sessions and 164 participants in 13 national training sessions.

**Available language versions**

The latest version of Inclusion Advanced is available in English and Russian. The Inclusion Advanced Handbook is available in English.
Inclusion Advanced: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2017 - 2019)

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>47</td>
<td>13</td>
<td>164</td>
<td>211</td>
<td>211</td>
</tr>
</tbody>
</table>

Total number of participations and sessions in EASO Training Curriculum 2012-2019

- Total participations
- Number of sessions

Multiplier effect
Training Curriculum

- EU+ countries

Total participations 2012-2019

- EU+
- External Dimension and other stakeholders
- EASO staff and interim

Total participations per EU+ country 2012-2019

- BE
- CY
- DE
- EL
- FI
- HR
- HU
- IT
- LT
- LU
- MT
- NL
- NO
- PL
- SI

EASO Annual Training Report 2019
Inclusion Advanced module: participation in train-the-trainer sessions 2017-2019

Train-the-trainer sessions in 2019: 1
Trainers trained in 2019: 10
Train-the-trainer sessions 2012-2019: 3
Trainers trained 2012-2019: 47

Number of participations in train-the-trainer sessions in 2019:
- CY: 1
- HR: 1
- PL: 1
- SE: 1

Number of participations in train-the-trainer sessions 2012-2019:
- BE: 2
- CY: 2
- DE: 1
- EE: 4
- EL: 4
- FI: 2
- HR: 1
- HU: 1
- IT: 4
- LT: 3
- LU: 1
- MT: 1
- NL: 2
- NO: 2
- PL: 1
- SE: 4
Inclusion Advanced module: Implementation at national level 2017 – 2019

Number of national and other trainings in 2019
- FI: 12
- SE: 64

Participations in national and other trainings in 2019
- 136

Number of national and other trainings 2012-2019
- FI: 12
- NO: 7
- SE: 64

Participations in national and other trainings 2012-2019
- 2016: 28
- 2019: 83

Number of participations and sessions in national and other trainings 2012-2019
- Total participations
- Number of sessions

EASO Annual Training Report 2019
2.7.10. Reception module

**Module development**

The Reception module was developed in 2015 as a basic training on reception with a target group focusing on, but not limited to, newly recruited reception officials.

In 2019, Greece and Belgium were leading in the number of staff trained in the Reception module at the national level: 142 and 241 respectively.

**Training sessions**

Since 2015 the number of participants in Reception module per year has been steadily growing and reached 466 participants in 2019. Between 2015 and 2019 10 train-the trainer sessions (148 trainers trained) and 51 national trainings (899 participants) took place.

**Available language versions**

The module is available in English, Greek, Slovak and Italian.
Reception module: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2015 - 2019)

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>148</td>
<td>51</td>
<td>899</td>
<td>1047</td>
<td>1010</td>
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</tbody>
</table>

Total number of participations and sessions in EASO Training Curriculum 2012-2019

- Multiplier effect Training Curriculum: 6
- Multiplier effect EU+ countries: 8

Total participations 2012-2019

- EU+: 910
- External Dimension and other stakeholders: 99
- EASO staff and interim: 38

Total participations per EU+ country 2012-2019

<table>
<thead>
<tr>
<th></th>
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<th></th>
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</tr>
</thead>
<tbody>
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<td>16</td>
<td>19</td>
<td>31</td>
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<td>BG</td>
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<td>9</td>
<td>1</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>CY</td>
<td>7</td>
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<td>17</td>
<td>15</td>
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<td>IT</td>
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<td>NO</td>
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<td>PL</td>
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<td>PT</td>
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<td>RO</td>
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</tr>
<tr>
<td>SK</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Train-the-trainer sessions in 2019: 3
Trainers trained in 2019: 50
Train-the-trainer sessions 2012-2019: 10
Trainers trained 2012-2019: 148

Number of participations in train-the-trainer sessions in 2019

- BE: 3
- CZ: 1
- EL: 3
- HR: 2
- HU: 1
- LV: 1
- NO: 1
- PT: 1
- SK: 1

Total participations: 30
Number of sessions: 17

Train-the-trainer participations and sessions 2012-2019

Number of participations in train-the-trainer sessions 2012-2019

- AT: 3
- BE: 14
- BG: 6
- CY: 2
- CZ: 6
- EL: 4
- FI: 2
- HR: 2
- HU: 2
- LV: 3
- NO: 1
- PL: 1
- PT: 1
- RO: 1
- SE: 1
- SI: 2
- SK: 1

Total participations: 165
Number of sessions: 38

Number of national and other trainings in 2019: 22

Number of participations in national and other trainings in 2019: 416

Number of national and other trainings 2012-2019: 51

Number of participations in national and other trainings 2012-2019: 899
Module development

The first module on the Dublin Regulation was developed in 2012 and was related to the Dublin II Regulation. With the entry into force of the Dublin III Regulation, a new module was released in 2014 and subsequently updated in 2016. A next upgrade is foreseen once the Dublin IV regulation has been adopted.

Training sessions

In 2019, 15 training sessions were organised in the module (vs. 24 sessions of 2018), of which one train-the-trainer session. Since 2012, 1,093 participants from 27 Member States, Norway, Switzerland and other stakeholders have been trained in the Dublin III module, of which 167 trainers trained in 12 train-the-trainer sessions and 926 participants in 92 national and other training sessions.

Available language versions

The latest version of Dublin III module is available in four languages: English, German, Romanian and Slovenian.
Dublin III Regulation: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

- Total number of participations: 1093
- Total number of individuals: 1026

### Train-the-trainer sessions
- 12

### Trainers trained
- 167

### National and other sessions
- 92

### Participations in national and other sessions
- 926

### Total number of participations
- 1093

### Total number of individuals
- 1026

**Multiplier effect**

- Training Curriculum: 6
- EU+ countries: 6

---

EASO Annual Training Report 2019
Dublin III Regulation module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 1

Trainers trained in 2019: 20

Train-the-trainer sessions 2012-2019: 12

Trainers trained 2012-2019: 167

Number of participations in train-the-trainer sessions in 2019

Number of participations in train-the-trainer sessions 2012-2019

EASO Annual Training Report 2019
Dublin III Regulation module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019

- CH: 11
- DE: 14
- FI: 7
- NL: 19
- SE: 12

Total: 125

Participations in national and other trainings in 2019

- Number of national and other trainings 2012-2019: 92
- Participations in national and other trainings 2012-2019: 926

Number of participations in national and other trainings in 2019

- CH: 11
- DE: 14
- FI: 7
- NL: 63
- SE: 12

Total: 121

Participations and sessions in national and other trainings 2012-2019


- Total participations: 8 81 45 4 61 7 9 15 125
- Number of sessions: 5 10 20 30 40 50 60 70 80

Number of participations in national and other trainings 2012-2019

- BG: 4
- CH: 107
- CZ: 16
- DE: 24
- EL: 227
- FI: 77
- IT: 16
- LU: 9
- MT: 6
- NL: 108
- NO: 36
- RO: 29
- SE: 204
- SK: 11
- UK: 68

Total: 910

EASO Annual Training Report 2019
2.7.12. Identification of potential Dublin cases module

**Module development**

The module has been recently developed and delivered for the first time in 2019.

**Training sessions**

The module has been recently developed. In 2019 one train-the-trainer session took place, and 21 trainers were trained. 6 were EASO staff members and interims, while the rest were from EU+ countries (1 from Belgium, 1 from Czech Republic, 2 from Greece, 5 from Italy, 1 from Latvia, 2 from Malta, 1 from Sweden and 2 from Slovenia).

**Available language versions**

The module is currently available in English.
Identification of potential Dublin cases: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2019)

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
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<td>N/A</td>
<td>21</td>
<td>21</td>
</tr>
</tbody>
</table>

Total number of participations and sessions in EASO Training Curriculum 2012-2019

- Total participations: 21
- Number of sessions: 1

Multiplier effect
training curriculum
N/A

Multiplier effect
EU+ countries
N/A

Total participations per EU+ country 2012-2019

- BE: 1
- CZ: 1
- EL: 2
- IT: 5
- LV: 1
- MT: 2
- SE: 1
- SI: 2

EASO Annual Training Report 2019
Identification of potential Dublin cases module: participation in train-the-trainer sessions in 2019

Train-the-trainer sessions in 2019
- 1

Trainers trained in 2019
- 21

Train-the-trainer sessions in 2019
- 1

Trainers trained in 2019
- 21

Number of participations in train-the-trainer sessions in 2019

- BE: 1
- CZ: 1
- EL: 2
- IT: 5
- LV: 1
- MT: 2
- SE: 1
- SI: 2

Train-the-trainer participations and sessions in 2019
- Total participations: 21
- Number of sessions: 15

Number of participations in train-the-trainer sessions in 2019

- BE: 1
- CZ: 1
- EL: 2
- IT: 5
- LV: 1
- MT: 2
- SE: 1
- SI: 2

EASO Annual Training Report 2019
2.7.13. Asylum Procedures Directive module

**Module development**

The module was created in 2011 and the last upgrade was in 2015.

**Training sessions**

No training session on the Asylum Procedure Directive Module has been delivered in 2019.

**Available language versions**

The module is available in English.

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
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<tr>
<td>4</td>
<td>23</td>
<td>2</td>
<td>47</td>
<td>70</td>
<td>70</td>
</tr>
</tbody>
</table>

**Total number of participations and sessions in EASO Training Curriculum 2012-2019**

- Total participations: 70
- Number of sessions: 2

**Multiplier effect Training Curriculum**
- EU+ countries: 4

**Multiplier effect EU+ countries**
- 2012: 6
- 2014: 5
- 2015: 4
- 2016: 8
- 2017: 1
- 2018: 7

**Total participations per EU+ country 2012-2019**

- DE: 3
- ES: 2
- FI: 41
- LU: 1
- MT: 1
- SK: 1

EASO Annual Training Report 2019

No train-the-trainer session on Asylum Procedures Directive was organised in 2019
No national training on Asylum Procedures Directive was organised in 2019

**Module development**

During 2019, the upgraded version of the module was piloted (May-June) and completed (October-November). The pilot session and the train-the-trainer session were followed by 27 trainees from 7 Member States.

**Training sessions**

COI module has been steadily used throughout the years with participants coming from almost all of the EU Member States. Between 2012 and 2019, 9 train-the-trainer sessions took place (133 trainers trained).

The module has been widely used at the national level with 77 national trainings (1,229 participants) taking place between 2012 and 2019.

**Available language versions**

The module is available in English.
Country of Origin Information: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

- Train-the-trainer sessions: 9
- Trainers trained: 133
- National and other sessions: 77
- Participations in national and other sessions: 1229
- Total number of participations: 1362
- Total number of individuals: 1321

Multiplier effect
- Training Curriculum: 9
- EU+ countries: 8

Total participations per EU+ country 2012-2019
Country of Origin Information module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 2
Trainers trained in 2019: 27
Train-the-trainer sessions 2012-2019: 9
Trainers trained 2012-2019: 133

Number of participations in train-the-trainer sessions in 2019

Number of participations in train-the-trainer sessions 2012-2019

EASO Annual Training Report 2019
Country of Origin Information module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019
8

Number of trainings in national and other trainings in 2019
106

Number of national and other trainings 2012-2019
77

Number of trainings and sessions in national and other trainings 2012-2019
1,229

Number of trainings and sessions in national and other trainings in 2019

EASO Annual Training Report 2019
Module development
The development of MedCOI module was finalised in 2019. The training is available in two modalities: basic (only online part) and advanced (online part and face-to-face session). The pilot session of the advanced training took place in June followed by two train-the-trainer sessions in September and November.

Training sessions
During 2019, 34 participants from 14 Member States took part in advanced MedCOI training. 1 national advanced MedCOI training took place in Germany with 9 participants.

Available language versions
The module is available in English.
MedCOI: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2019)

- Total number of participations: 43
- Total number of individuals: 43

Chart showing:
- Total number of participations and sessions in EASO Training Curriculum 2012-2019
- Multiplier effect: Training Curriculum 0
- Multiplier effect: EU+ countries 0

Bar chart showing total participations per EU+ country 2012-2019:
- AT: 2
- BE: 6
- CH: 2
- CZ: 2
- DE: 11
- DK: 6
- EE: 1
- EL: 2
- FI: 1
- LT: 1
- MT: 1
- NL: 4
- SE: 1
- SI: 1

Train-the-trainer sessions in 2019: 3
Trainers trained in 2019: 34

Train-the-trainer sessions 2012-2019: 3
Trainers trained 2012-2019: 34

Number of participations in train-the-trainer sessions in 2019:

- AT: 2
- BE: 4
- CH: 1
- CZ: 2
- DE: 2
- DK: 6
- EE: 1
- EL: 1
- FI: 2
- LT: 1
- MT: 1
- NL: 1
- SE: 1
- SI: 1

Total participations: 30
Number of sessions: 6

Number of participations in train-the-trainer sessions 2012-2019:

- AT: 2
- BE: 4
- CH: 2
- CZ: 2
- DE: 2
- DK: 6
- EE: 1
- EL: 1
- FI: 2
- LT: 1
- MT: 1
- NL: 1
- SE: 1
- SI: 1

Total participations: 26
Number of sessions: 6
MedCOI module: Implementation at national level (2019)

Number of national and other trainings in 2019: 1
Participations in national and other trainings in 2019: 9
Number of national and other trainings 2012-2019: 1
Participations in national and other trainings 2012-2019: 9

Number of participations in national and other trainings in 2019:
- DE: 1
- EU+: 8

Participations and sessions in national and other trainings 2012-2019:
- Total participations: 1
- Number of sessions: 9

Number of participations in national and other trainings 2012-2019:
- DE: 1
- EU+: 8
2.7.16. Exclusion module

Module development

The Exclusion module is currently being upgraded. The kick-off meeting was held on 8-10 January 2019 and the upgraded version is scheduled for the 25th May 2020, date when the pilot session starts.

Training sessions

In 2019, 14 training sessions were organised: 3 train-the-trainer sessions (14 participants) and 11 national and other training sessions (156 participants). The Exclusion module has seen a steady increase in implementation by EU+ States since its launch in 2012. In 2016, the module was followed by 310 participants in 2016 increasing to 331 in 2017 and 336 in 2018. In 2019, 170 participants took part in the training sessions. The drop of participation rate in 2019 is explained by the awaited upgraded version of the module. Since 2012, there have been 1,598 participants from 23 Member States plus Norway and Iceland but also participants from External dimension and EASO staff. 101 trainers have been trained through 10 train-the-trainer sessions and 1,497 participants have been trained through 106 national training sessions.

Available language versions.

The Exclusion module is available in English, German and Russian, and also in Czech (both last versions).
Exclusion: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>101</td>
<td>106</td>
<td>1497</td>
<td>1598</td>
<td>1539</td>
</tr>
</tbody>
</table>

Total number of participations and sessions in EASO Training Curriculum 2012-2019

- **Multiplier effect Training Curriculum**: 15
- **Multiplier effect EU+ countries**: 17

Total participations per EU+ country 2012-2019

EASO Annual Training Report 2019
Exclusion module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 3
Trainers trained in 2019: 14
Train-the-trainer sessions 2012-2019: 10
Trainers trained 2012-2019: 101

Number of participations in train-the-trainer sessions in 2019

Number of participations in train-the-trainer sessions 2012-2019
Exclusion module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019

11

Participations in national and other trainings in 2019

156

Number of national and other trainings 2012-2019

106

Participations in national and other trainings 2012-2019

1497

Number of participations in national and other trainings in 2019

Number of participations in national and other trainings 2012-2019

EASO Annual Training Report 2019
2.7.17. End of Protection module

Module development

In October 2018, the upgraded version of the module was completed and a pilot session was launched in November 2018. This train-the-trainer session was followed by 20 participants from 7 Member States.

Training sessions

In 2019, the participation in the End of protection module increased to 117 participants, whereas the implementation of the module had remained steady between 2012 and 2018 with a number of participation going from 18 to 27 participants. In 2019, 9 training sessions were organised: 1 train-the-trainer session (18 participants) and 8 national and other training sessions (99 participants). Since 2012, there have been 258 participants from 19 Member States plus Norway but also participants from External Dimension and EASO staff. 66 trainers have been trained through 5 train-the-trainer sessions and 192 participants have been trained through 21 national training sessions.

Available language versions

The last module version is available in English.
End of Protection: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

Train-the-trainer sessions: 5
Trainers trained: 66
National and other sessions: 21
Participations in national and other sessions: 192
Total number of participations: 258
Total number of individuals: 254

Total number of participations and sessions in EASO Training Curriculum 2012-2019

Multiplier effect
Training Curriculum 3
Multiplier effect
EU+ countries 3

Total participations 2012-2019

Total participations per EU+ country 2012-2019
End of Protection module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 1
Trainers trained in 2019: 18

Train-the-trainer sessions 2012-2019: 5
Trainers trained 2012-2019: 66

Number of participations in train-the-trainer sessions in 2019:
- DE: 2
- DK: 2
- EE: 1
- EL: 1
- FR: 2
- HR: 1
- HU: 1
- IT: 1
- LU: 2
- RO: 2

Number of participations in train-the-trainer sessions 2012-2019:
- AT: 1
- CY: 1
- DE: 10
- DK: 4
- EE: 3
- EL: 1
- FI: 1
- FR: 2
- HR: 2
- HU: 2
- IT: 3
- LU: 3
- LV: 2
- MT: 3
- NL: 2
- NO: 3
- PL: 2
- RO: 3
- SE: 2
- SI: 1
End of Protection module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019: 8

Participations in national and other trainings in 2019: 99

Number of national and other trainings 2012-2019: 21

Participations in national and other trainings 2012-2019: 192
2.7.18. Resettlement module

Module development
The Resettlement module was developed within the framework of EU-Frank (*European Union Action on Facilitating Resettlement and Refugee Admission through New Knowledge*) project. The works on the module development finished in July 2019 and the train-the-trainer session started on September 2019 with 19 participants from 6 Member States taking part.

Training sessions
In the course of 2018 when the module was piloted, 34 participants took part in the training. In 2019 a train-the-trainer session and two national trainings were organised in The Netherlands (22 participants) with a total number of 41 persons.

Available language versions
The module is available in English.
Resettlement: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>40</td>
<td>3</td>
<td>35</td>
<td>75</td>
<td>74</td>
</tr>
</tbody>
</table>

Total number of participations and sessions in EASO Training Curriculum 2012-2019

Multiplier effect

Training Curriculum

1

Multiplier effect

EU+ countries

1

Total participations 2012-2019

EU+

EASO staff and interim

External Dimension and other stakeholders

Total participations per EU+ country 2012-2019

BE

DIE

HR

IT

LT

NL

PT

RO

SE

SI

SK
Resettlement module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 1
Trainers trained in 2019: 19

Train-the-trainer sessions 2012-2019: 2
Trainers trained 2012-2019: 40

Number of participations in train-the-trainer sessions in 2019:
- BE: 2
- DE: 7
- EE: 1
- IT: 2
- LT: 1
- PT: 1

Number of participations in train-the-trainer sessions 2012-2019:
- BE: 4
- DE: 15
- EE: 1
- IT: 6
- LT: 1
- NL: 2
- PT: 2
- SE: 1
- SK: 2

EASO Annual Training Report 2019
Resettlement module: Implementation at national level 2012 – 2019

Number of national and other trainings in 2019: 2

Participations in national and other trainings in 2019: 22

Number of national and other trainings 2012-2019: 3

Participations in national and other trainings 2012-2019: 35

Number of participations in national and other trainings in 2019:

<table>
<thead>
<tr>
<th>Country</th>
<th>Participations</th>
</tr>
</thead>
<tbody>
<tr>
<td>NL</td>
<td>22</td>
</tr>
</tbody>
</table>

Participations and sessions in national and other trainings 2012-2019:

<table>
<thead>
<tr>
<th>Year</th>
<th>Total Participations</th>
<th>Number of Sessions</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>13</td>
<td>1</td>
</tr>
<tr>
<td>2019</td>
<td>22</td>
<td>2</td>
</tr>
</tbody>
</table>

Number of participations in national and other trainings 2012-2019:

<table>
<thead>
<tr>
<th>Country</th>
<th>Participations</th>
</tr>
</thead>
<tbody>
<tr>
<td>BE</td>
<td>1</td>
</tr>
<tr>
<td>EE</td>
<td>2</td>
</tr>
<tr>
<td>HR</td>
<td>1</td>
</tr>
<tr>
<td>IT</td>
<td>1</td>
</tr>
<tr>
<td>NL</td>
<td>24</td>
</tr>
<tr>
<td>RO</td>
<td>1</td>
</tr>
<tr>
<td>SE</td>
<td>2</td>
</tr>
<tr>
<td>SI</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EU+</th>
<th>External Dimension and other stakeholders</th>
</tr>
</thead>
<tbody>
<tr>
<td>34</td>
<td></td>
</tr>
</tbody>
</table>

EASO Annual Training Report 2019
2.7.19. Interpreting in the Asylum Context module

Module development

The module on Interpreting in the Asylum Context was launched in May 2018.

Training sessions

In 2019 one train-the-trainer session took place, and during that year 5 trainers were trained, organised by Germany. Since 2018, two train-the-trainer sessions were held, training a total number of 26 trainers (21 participations from External Dimension and other stakeholders, and 5 participations from EU+ countries). In 2019, there were 8 national and other trainings with 136 participations. Since 2018, there have been 18 national and other trainings, with a total number of 462 participations. Such participations were made up of EASO Staff, EU+ countries, External Dimension, and other stakeholders.

Available language versions

The module is currently available in the following languages: English, German, Slovenian and Russian.
Interpreting in the Asylum Context: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2018 - 2019)

Train-the-trainer sessions: 2
Trainers trained: 26
National and other sessions: 18
Participations in national and other sessions: 462
Total number of participations: 488
Total number of individuals: 474

Multiplier effect
Training Curriculum 18
Multiplier effect
EU+ countries 41

EASO Annual Training Report 2019
Interpreting in the Asylum Context module: participation in train-the-trainer sessions 2018-2019

Train-the-trainer sessions in 2019: 1
Train-the-trainer sessions 2012-2019: 2

Trainers trained in 2019: 5
Trainers trained 2012-2019: 26

Number of participations in train-the-trainer sessions in 2019:
- DE: 9
- EU+: 1

Train-the-trainer participations and sessions 2012-2019:
- 2018: 21 (Total participations), 1 (Number of sessions)
- 2019: 5 (Total participations), 1 (Number of sessions)

Number of participations in train-the-trainer sessions 2012-2019:
- DE: 9
- EU+: 1

EASO Annual Training Report 2019
Interpreting in the Asylum Context module: Implementation at national level 2018 – 2019

Number of national and other trainings in 2019: 8

Participations in national and other trainings in 2019: 136

Number of national and other trainings 2012-2019: 18

Participations in national and other trainings 2012-2019: 462

Number of participations in national and other trainings in 2019:

- CY: 15
- DE: 1
- EE: 9
- EL: 3
- HR: 16
- IE: 1

Participations and sessions in national and other trainings 2012-2019:

- Total participations: 372
- Number of sessions: 8

Number of participations in national and other trainings 2012-2019:

- BE: 60
- CH: 33
- CY: 19
- DE: 3
- EE: 14
- EL: 1
- FI: 19
- HR: 1
- IT: 9
- LU: 1
- NL: 1
- NO: 1
- PT: 5
- SE: 29
- SI: 1
- UK: 1

EASO Annual Training Report 2019
Module development

The module covers different aspects related to the day-to-day duties of a manager working in the field of international protection. Covering both theoretical and practical knowledge, this module aims to help participants develop competencies that will assist them in ensuring that their respective departments provide good quality standards efficiently and in line with international and EU legal requirements. The module was developed in 2014 and subsequently upgraded in 2019.

Training sessions

Since the module was developed in 2014, 14 training sessions have been organised with 232 participants trained. In total, 6 train-the-trainer sessions were organised with 67 persons trained as trainers and 8 national trainings were organised with 165 participants trained.

Available language versions

This module is only available in English.
Management in the Asylum Context: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>67</td>
<td>8</td>
<td>165</td>
<td>232</td>
<td>230</td>
</tr>
</tbody>
</table>

**Total number of participations and sessions in EASO Training Curriculum 2012-2019**

- **Total participations**
  - 2014: 1
  - 2015: 1
  - 2016: 2
  - 2017: 5
  - 2018: 9
  - 2019: 2

- **Number of sessions**
  - 2014: 1
  - 2015: 1
  - 2016: 2
  - 2017: 5
  - 2018: 9
  - 2019: 2

- **Multiplier effect**
  - Training Curriculum 2
  - EU+ countries 2

**Total participations per EU+ country 2012-2019**

- BE 2
- BG 4
- CZ 1
- DE 6
- DK 2
- EE 2
- EL 42
- FI 83
- LT 1
- LU 2
- LV 1
- MT 3
- PT 1
- RO 16
Management in the Asylum Context module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 1
Trainers trained in 2019: 13

Train-the-trainer sessions 2012-2019: 6
Trainers trained 2012-2019: 67

Number of participations in train-the-trainer sessions in 2019

Number of participations in train-the-trainer sessions 2012-2019

EASO Annual Training Report 2019
Management in the Asylum Context module: Implementation at national level 2012 – 2019

<table>
<thead>
<tr>
<th>Year</th>
<th>National and Other Trainings</th>
<th>Participation</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>1</td>
<td>20</td>
</tr>
<tr>
<td>2012-2019</td>
<td>8</td>
<td>165</td>
</tr>
</tbody>
</table>

Number of participations in national and other training in 2019:
- 20 participants in 2019

Number of participations in national and other training 2012-2019:
- Total participations: 114
  - 29 EASO staff and interim
- Number of sessions:
  - 2016: 46
  - 2017: 46
  - 2018: 35
  - 2019: 2

Countries by participations:
- Greece (EL): 21
- Finland (FI): 78
- Romania (RO): 15
Module development
Since the Fundamental Rights and International Protection in the EU module was piloted for the first time in 2016, the implementation of the Module has been steady with a peak of 46 participants in 2018.

Training sessions
In 2019, 1 train-the-trainer session was organised including 18 participants. Since 2016, a total of 6 training sessions have been organised – 4 train-the-trainer sessions (71 participants) and 2 national trainings (30 participants). The two national trainings took place in Luxembourg and Norway. Since 2012, there have been 101 participants from 14 EU Member States and Norway. This also includes participants from External Dimension and EASO staff. 71 trainers have been trained through 4 train-the-trainer sessions and 30 participants have been trained through 2 national training sessions.

Available language versions
The module version is available in English.
Fundamental Rights and International Protection in the EU: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

<table>
<thead>
<tr>
<th>Train-the-trainer sessions</th>
<th>Trainers trained</th>
<th>National and other sessions</th>
<th>Participations in national and other sessions</th>
<th>Total number of participations</th>
<th>Total number of individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>71</td>
<td>2</td>
<td>30</td>
<td>101</td>
<td>101</td>
</tr>
</tbody>
</table>

Multiplier effect Training Curriculum

- EU+ 0
- EASO staff and interim 15
- External Dimension and other stakeholders 14

Total participations 2012-2019

Total participations per EU+ country 2012-2019

<table>
<thead>
<tr>
<th>CY</th>
<th>CZ</th>
<th>DE</th>
<th>DK</th>
<th>BL</th>
<th>FI</th>
<th>HR</th>
<th>LT</th>
<th>LU</th>
<th>LV</th>
<th>MT</th>
<th>NO</th>
<th>PL</th>
<th>PT</th>
<th>RO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>20</td>
<td>2</td>
<td>1</td>
<td>12</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>
Fundamental Rights and International Protection in the EU module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 1
Trainers trained in 2019: 18
Train-the-trainer sessions 2012-2019: 4
Trainers trained 2012-2019: 71

Number of participations in train-the-trainer sessions in 2019:
- CY: 1
- CZ: 1
- EL: 10
- HR: 2

Train-the-trainer participations and sessions 2012-2019:
- Total participations: 17, 20, 14, 18
- Number of sessions: 0, 0, 0, 0

Number of participations in train-the-trainer sessions 2012-2019:
- CY: 1
- CZ: 2
- DK: 1
- EE: 1
- FI: 2
- FR: 2
- HR: 2
- LT: 1
- LU: 2
- LV: 1
- MT: 1
- NO: 2
- PL: 1
- PT: 1
- RO: 1
The module Fundamental Rights and International Protection in the EU was not delivered at national level in 2019.
2.7.22. Common European Asylum System module

**Module development**

The module was created in 2016 and updated in 2018.

**Training sections**

In 2019, 5 training sessions have been organised with a total of 84 participants. Among those trainings 4 were national trainings (68 participants of which 33 from EU+ countries and 35 EASO staff) and one was a train-the-trainer sessions (16 trainers trained, 12 coming from EU+ countries, 3 EASO staff and 1 from External Dimension).

**Available language versions**

The module is available in English, French, German, Italian and Arabic.
Common European Asylum System: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2012 - 2019)

Train-the-trainer sessions: 9
Trainers trained: 104
National and other sessions: 26
Participations in national and other sessions: 400
Total number of participations: 504
Total number of individuals: 487

Multiplier effect
Training Curriculum: 4
EU+ countries: 5

Total number of participations and sessions in EASO Training Curriculum 2012-2019

Total participations per EU+ country 2012-2019
Common European Asylum System module: participation in train-the-trainer sessions 2012-2019

Train-the-trainer sessions in 2019: 1
Trainers trained in 2019: 16
Train-the-trainer sessions 2012-2019: 9
Trainers trained 2012-2019: 104

Number of participations in train-the-trainer sessions in 2019:
- BE: 2
- DE: 2
- EL: 12

Number of participations in train-the-trainer sessions 2012-2019:
- BE: 2
- BG: 5
- CZ: 3
- DK: 13
- EE: 16
- FI: 1
- LT: 1
- LV: 1
- MT: 6
- NL: 3
- NO: 2
- PL: 3
- PT: 1
- RO: 1
- SE: 2
- SK: 5
Common European Asylum System module: Implementation at national level 2012 – 2019

- Number of national and other trainings in 2019: 4
- Participations in national and other trainings in 2019: 68
- Participations in national and other trainings 2012-2019: 400
- Number of national and other trainings 2012-2019: 26

Number of participations in national and other trainings in 2019:
- EL: 19
- PL: 16

Participations and sessions in national and other trainings 2012-2019:
- Total participations:
  - 2014: 4
  - 2015: 161
  - 2016: 2
  - 2017: 71
  - 2018: 40
  - 2019: 68

Number of participations in national and other trainings 2012-2019:
- EL: 166
- FI: 40
- NL: 22
- PL: 16
- SE: 50
- SI: 1
- SK: 12

EASO Annual Training Report 2019
Module development

The module Introduction to International Protection was created in 2016 and first piloted in 2017.

User profiles

In 2019, 3 national training sessions with 46 participants were organised. All the participants were EASO staff members. Since 2017, 6 training sessions were organised and 129 participants completed the module, out of which 93 were EASO staff members and the rest were from EU+ countries.

Training sessions and available language versions

The module is available in English.
Introduction to International Protection: participation in EASO national trainings and train-the-trainer sessions in EU+ States and other stakeholders (2017 - 2019)

Train-the-trainer sessions: 0
Trainers trained: 0
National and other sessions: 6
Participations in national and other sessions: 129
Total number of participations: 129
Total number of individuals: 129

Total number of participations and sessions in EASO Training Curriculum 2012-2019

- Total participations: 93
- Number of sessions: 34

Total participations per EU+ country 2012-2019

- CZ: 5
- EE: 1
- HU: 3
- MT: 2
- PL: 22
- SK: 3

Multiplier effect
Training Curriculum

Multiplier effect
EU+ countries
EASO organised three sessions on the module Introduction to International Protection for its staff in 2019.
2.7.24. Introduction to Didactics module

How does it work?
The module Introduction to Didactics is composed of an online module of about 7 hours of personal work and a face-to-face session. In 2019, the face-to-face session was extended from one day to a day and a half. The session is mostly organised in parallel with a session on an asylum-related module to train trainers. In 2019 there were two exceptions: EASO organised a specific session to train Didactics trainers and Slovenia organised a national session.

In 2019
EASO organised 30 sessions on Didactics for train-the-trainer sessions and one session to train didactics trainer. Belgium and The Netherlands jointly organised two train-the-trainers session which included the Didactics training. Germany organised two train-the-trainers session which included the Didactics training and Slovenia organised one stand-alone session on Didactics.

The EASO pool of trainers on Didactics
At the end of 2019, there are 19 didactic trainers from Member States and 5 from EASO in the EASO pool of didactic trainers. During 2019, 6 didactic trainers from Members states were involved in EASO train-the-trainers sessions. Five were from EASO. During 2019, 28 sessions involved at least one EASO trainer and 10 sessions at least one trainer from a Member State.
Introduction to Didactics: participations in didactic sessions 2017 - 2019

Total number of participations and sessions in EASO Training Curriculum 2017-2019

- Total participations: 1125
- Number of sessions: 1087

Total number of individuals trained in Didactics module: 1029

Total participations per EU+ country 2017-2019:

- AT: 313
- BE: 175
- BG: 81
- CH: 6
- CY: 5
- CZ: 4
- DE: 30
- DK: 25
- EE: 19
- ES: 16
- FI: 15
- FR: 13
- HR: 11
- HU: 10
- IE: 9
- IS: 8
- IT: 7
- LT: 6
- LU: 5
- LV: 4
- MT: 4
- NL: 3
- NO: 3
- PL: 2
- PT: 2
- RO: 1
- SE: 1
- SI: 1
- SK: 1
- UK: 1

EASO Annual Training Report 2019
One of the key functions of EASO is to support Member States who are subject to particular pressure in their asylum and reception systems. EASO Operational Training is at the core of the special support that the Agency provides to Member States facing particular pressure.

Operational Trainings are mostly organised as part of the implementation of the operating plans EASO signs with Member States. Furthermore, Operational Trainings are also organised on an ad-hoc basis, either in response to previously unforeseen needs or a changing situation in a Member State with an on-going operating plan, or in response to a particular need by a Member State who did not sign an operating plan with EASO.

Given the operational context, Operational Training material is under constant development and adjusts to ensure that it is tailor-made for specific needs within the framework of operational support. The development of the operational training material is based on the EASO Training Curriculum modules.
Following recurrent training needs on the ground, EASO invested in the development of operational training programmes and courses. These are:

- Operational training for EASO deployed experts
- Extensive training programme for junior caseworkers
- Extensive training programme for vulnerability experts
- Operational training on access to the asylum procedure
- Operational training on registration of applications for international protection
- Operational training on the Dublin III Regulation
- Operational training on reception
- Operational training for team leaders
- Operational training on interpreting in the asylum context
- Operational training on coaching

The EASO Operational Training programmes consist of several elements including EASO TC modules, operational training sessions, as well as an on-the-job training component. The training programmes are usually complimented by a set of training materials such as a Trainer’s Manual and Handbook. As a rule, the training materials are developed by Member State experts, with the possible involvement of external experts with extensive knowledge and experience on the topic.
The operational training sessions target diverse audiences, such as EASO deployed experts in the capacity of caseworkers, team leaders and vulnerability experts, EASO interim caseworkers, EASO deployed interpreters, and reception officials, amongst others.

Given the operational nature of the activities, the format of the operational trainings consist mainly of face-to-face sessions focused to a large extent on practical exercises. The sessions are delivered by EASO in-house trainers, Member State experts from the EASO Trainer and Expert Pool, and external experts with extensive expertise on the specific topics. Often, representatives of national local authorities, as well as international and EU bodies involved in the operation, are invited to participate in the delivery of these trainings.

In 2019, EASO delivered a total of 157 operational training sessions, out of which 28 were coaching sessions. The total number of participants was 2,316, out of which 235 were participations to coaching sessions. The average participant’s satisfaction rate was 84%. The satisfaction rate for coaching session was 90%.

In line with the Operating Plans EASO signed with Greece, Italy, Cyprus and Malta for 2020, the training-related activities in the context of operations are foreseen to further increase when compared to the previous year. EASO will again train diverse target groups in the framework of the ongoing operations. The training will focus on a broad range of topics related to the tasks and functions to be performed on the ground.
Operational Training

Number of participations in EASO Operational Training in 2019

- **2,316 Participations under Operating Plans**
  - 2,316 participations under Operational Plans in 2019

- **232 Cyprus**
  - 232 participations under Operating Plan: Cyprus, 2019

- **1,049 Greece**
  - 1,049 participations under Operating Plan: Greece, 2019

- **979 Italy**
  - 979 participations under Operating Plan: Italy, 2019

- **56 Malta**
  - 56 participations under Operating Plan: Malta, 2019

* as of 24 June 2019

EASO Annual Training Report 2019
3.1 Operational Training: Cyprus

Overview

✓ In response to the increased pressures on the Cypriot authorities, EASO signed an Operating Plan with Cyprus for 2019, expanding the technical and operational assistance it has been providing to the country since 2014.

✓ EASO continued to support the Cypriot authorities with the registration of applications for international protection and in the course of the year significantly increased its capacity to resolve the backlog of pending cases.

✓ In the framework of this OP with Cyprus, 232 participants have been trained, a major increase when compared to 2018.

✓ The largest target audience were EASO interim case workers followed by EASO registration assistants. This reflects in the trainings delivered, as the extensive training programme for interim caseworkers has the highest number of participants followed by the on-the-job coaching for registration assistants.

✓ Large variety of profiles and the small numbers of persons to be trained posed challenges for the organisation of the trainings.

232 participations in 2019

Three main target groups trained

• EASO interim case workers
• EASO registration assistants
• Asylum administration officials

Three main types of activity delivered

• Operational induction session
• Tailor made training on vulnerability
• EASO module: Evidence Assessment
EASO Operational Training, 2019: Cyprus

Number of participations: 2018 vs. 2019

<table>
<thead>
<tr>
<th>Year</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>14</td>
</tr>
<tr>
<td>2019</td>
<td>232</td>
</tr>
</tbody>
</table>

Number of participations by Target group: 2019

<table>
<thead>
<tr>
<th>Target Group</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>EASO interim case workers: CY</td>
<td>161</td>
</tr>
<tr>
<td>EASO registration assistants: CY</td>
<td>30</td>
</tr>
<tr>
<td>Asylum administration officials: CY</td>
<td>26</td>
</tr>
<tr>
<td>EASO deployed experts: CY</td>
<td>6</td>
</tr>
<tr>
<td>EASO interim social workers: CY</td>
<td>5</td>
</tr>
<tr>
<td>Other: CY</td>
<td>3</td>
</tr>
<tr>
<td>EASO team leaders: CY</td>
<td>1</td>
</tr>
</tbody>
</table>

Number of participations by Scope and Type of activity: 2019

- **Standard course: Operational Induction**: 35
- **Tailor-made: Vulnerability**: 29
- **EASO module: Evidence Assessment**: 28
- **EASO module: Inclusion**: 27
- **On-the-job coaching: Registration**: 25
- **On-the-job training**: 25
- **EASO module: Interviewing Techniques**: 24
- **Tailor-made: Exclusion**: 13
- **Standard course: Registration of an Asylum Application**: 12
- **Standard course: Communication Skills**: 7
- **Tailor-made: Refresher**: 6
- **EASO module: Gender and SOGI**: 2

Training locations: 2019

EASO Annual Training Report 2019
3.2 Operational Training: Greece

Overview

1049 participations in 2019

Three main target groups trained
• EASO interim case workers
• EASO deployed experts
• Reception officials

Three main types of activity delivered
• EASO module: Reception
• Operational induction session
• On-the-job coaching: Core modules

In response to the increased pressures on the Greek authorities, EASO signed an Operating Plan with Greece for 2019, expanding the technical and operational assistance it has been providing to the country.

EASO continued to support the Greek authorities in a wide range of activities, mainly in processing of applications for international protection and the enhancement of the reception system, including training of personnel.

In the framework of this OP with Greece, 1049 participants have been trained, an increase of 19% when compared to 2018 (885 participants).

The largest target groups for the operational trainings in Greece, were EASO interim case workers, EASO deployed experts, Reception officials, followed by EASO interim team leaders.

In 2019, EASO Training Unit introduced thematic specialised trainings for team leaders; regularly organised coaching sessions for experienced caseworkers and on-boarding sessions every two weeks for MSs deployed experts.
EASO Operational Training, 2019: Greece

Number of participations: 2018 vs. 2019

- 2018: 885
- 2019: 1049

Number of participations by Target group: 2019

- EASO interim case workers: EL 420
- EASO deployed experts: EL 295
- Reception officials: EL-RIS 175
- EASO team leaders: EL 69
- Asylum administration officials: EL 29
- EASO field support officer: EL 22
- Members of the Appeal Board: EL 10
- Other: EL 10
- EASO interim social workers: EL 6
- EASO interim vulnerability expert: EL 6
- EASO registration assistants: EL 6
- EASO field coordinators: EL 1

Number of participations by Scope and Type of activity: 2019

- EASO module: Reception
- Standard course: Operational ind...
- On-the-job coaching: Core modu...
- On-boarding session
- EASO module: Interviewing Techn...
- Tailor-made: Other
- On-the-job coaching: Vulnerability
- EASO module: Evidence Assessm...
- EASO module: Inclusion
- On-the-job training
- EASO module: Interviewing Vulne...
- EASO module: Management in th...
- EASO module: Interviewing Childr...
- Standard course: Coaching (for c...
- Tailor-made: Vulnerable groups
- EASO module: Common Europea...
- EASO module: Fundamental Righ...
- EASO module: Inclusion Advanced
- EASO module: Gender and SOGI
- Standard course: Communication ...

Training locations: 2019

[Map showing training locations, focusing on Greece]
Three main target groups trained

- First contact officials
- EASO interim caseworkers
- Asylum administration officials

Three main types of activity delivered

- Tailor-made training on Registration
- Tailor-made refresher
- Tailor-made training on Dublin III Regulation

Under the OP for Italy 2019, EASO continued to support the authorities in the processing of applications, as well as enhancing their capacity to absorb the backlog of cases accumulated during the spike of arrivals. EASO also continued to provide technical and operational assistance, including the training of national Italian asylum authorities to build up capacity in terms of national trainers. 19 Italian officials participated in regular train-the-trainer (TtT) sessions in Malta. EASO organised 3 Regional TtT sessions in Rome, through which 27 officials from NAC/TC have been trained as trainers. EASO also developed a learning path for the DPS to enhance its own trainer’s pool.

EASO organised 4 Refresher trainings for seasoned EASO interim caseworkers deployed in Territorial Commissions, as well as 2 Refresher trainings for seasoned EASO interim caseworkers deployed in Questure.

Committed to the national asylum authorities to build up capacity in terms of national trainers: 19 Italian officials participated in regular train-the-trainer (TtT) sessions in Malta. EASO organised 3 Regional TtT sessions in Rome, through which 27 officials from NAC/TC have been trained as trainers. EASO also developed a learning path for the DPS to enhance its own trainer’s pool.

10 coaching sessions for experienced case workers were organised. Following an amendment to the OP to reduce the backlog at second instance, EASO’s Training Unit developed a training programme for research assistants.
EASO Operational Training, 2019: Italy

Number of participations: 2018 vs. 2019

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of Participations</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018</td>
<td>2,517</td>
</tr>
<tr>
<td>2019</td>
<td>979</td>
</tr>
</tbody>
</table>

Number of participations by Target group: 2019

- First-contact officials: IT - 283
- EASO interim case workers: IT - 264
- Asylum administration officials: IT - 229
- Other: IT - 74
- EASO deployed experts: IT - 62
- Research officers: IT - 36
- EASO interpreters: IT - 24
- EASO field coordinators: IT - 7

Number of participations by Scope and Type of activity: 2019

- Tailor-made: Registration - 250
- Tailor-made: Refresher - 147
- Tailor-made: Dublin III Regulation - 105
- Tailor-made: Reception of UAM - 74
- Standard course: Registration of applicants - 67
- On-boarding session - 60
- Tailor-made: Core modules - 50
- Standard course: Operational induction - 40
- EASO module: Evidence Assessment - 30
- EASO module: Interviewing Techniques - 28
- EASO module: Inclusion - 24
- On-the-job coaching: Mixed topics - 20
- EASO module: Country of Origin Info - 20
- EASO module: Inclusion Advanced - 16
- EASO module: Interpreting in the As... - 16
- EASO module: Interpreting in the Asyl... - 16
- EASO module: Trafficking in Human... - 16
- EASO module: Dublin III Regulation - 16
- EASO module: Identification of Poten... - 16
- Standard course: Communication an... - 16
- On-the-job coaching: Registration - 16
- EASO module: Gender, Gender Identifi... - 16
- EASO module: Resettlement - 16
- EASO module: End of Protection - 16
- EASO module: Interviewing Children - 16

Training locations: 2019

Map showing training locations in Italy.
3.4 Operational Training: Malta

Overview (as of 24 June 2019)

56 participations in 2019

Three main target groups trained
- EASO interpreters
- EASO interim case workers
- Reception officials

Three main types of activity delivered
- EASO module: Interpreting in the Asylum Context
- Tailor-made training on Registration
- Communication and provision of information to asylum seekers

Following a formal request submitted by the Maltese authorities to EASO for support in the area of processing applications, an Operation Plan was signed in June 2019 for a six-month period.

In the framework of this operating plan, EASO supported the Maltese asylum system in the access to the asylum procedure, to manage and reduce the backlog and to enhance capacity for the implementation of CEAS.

Four Operational Training sessions have been organised under the OP Malta 2019, targeting registration officers, case officers and interpreters.

56 participants have been trained since the signing of the OP with Malta.
EASO Operational Training, 2019: Malta

Number of participations: 2019

- 2019: 56

Number of participations by Target group: 2019

- EASO interpreters: MT - 14
- EASO interim case workers: MT - 11
- Reception officials: MT - 11
- EASO registration assistants: MT - 10
- EASO deployed experts: MT - 9
- Asylum administration officials: MT - 1

Number of participations by Scope and Type of activity: 2019

- Induction training: Extensive training: 14
- Induction training: Other: 13
- Other training: 12
- Thematic training: 9
- Tailor-made: Registration: 5
- Standard course: Communication and networking: 2
- EASO module: Trafficking in Human: 1
- EASO module: Evidence Assessment: 1
- EASO module: Interpreting in the Asylum Procedure: 1
- EASO module: Interviewing Techniques: 1

Training locations: 2019

*as of 24 June 2019
In 2019, EASO provided other types of training support following requests received from various stakeholders. Under this category of trainings, EASO organised 50 training sessions through which 746 individuals have been trained. This classification covers trainings organised under ad-hoc training plans agreed with a specific country and other projects in cooperation with the Turkish Directorate General for Migration Management (DGMM) and MENA which include a training component.

In 2019, EASO supported the Spanish Office for Asylum and Refugees (OAR) in the training of its interim case officers. EASO developed a training programme consisting of tailor-made sessions on the EASO training modules on Inclusion, Interview Techniques, Evidence Assessment and COI. The EASO Training Curriculum modules served as a basis for the development and delivery of these sessions. 534 participants followed these EASO tailor-made sessions.

EASO continued to support the Maltese Office of the Refugee Commissioner, and training on the three core modules of the EASO Training Curriculum were organised for the newly hired case officers at the Office of the Refugee Commissioner. In June 2019, following a request by the Maltese authorities, EASO signed an operating plan with Malta to support in the access to the asylum procedure, to manage and reduce the backlog and enhance capacity for the implementation of CEAS.
Ad-hoc and other training support

Overview

In the framework of the roadmap which EASO has signed with DGMM, EASO continued to support in building a sustainable response to the training needs of DGMM officials.

In 2019, EASO organised two workshops on Introduction to International Protection and Access to the Asylum Procedure and Awareness Raising in Trafficking in Human Beings implemented in Cairo. This was part of the capacity-building intervention in support of the Egyptian authorities.

A tailor-made session on the EASO module on Management in the Asylum Context was delivered for senior officials of Japanese the Immigration Service Agency in the Ministry of Justice, following an ad-hoc request received from UNHCR Japan.
50 sessions delivered
The total number of sessions delivered was 50.

Three main target groups trained
• Asylum administration officials (ES)
• EASO interpreters
• Asylum administration officials (MT*)

Three main types of activity delivered
• Tailor made training on core modules
• Tailor made training on Country of Origin Information
• EASO module: Interpreting in the Asylum Context

746 participations in 2019
• Spain (ad-hoc training plan)
• Malta (ad-hoc training plan; before the Operating Plan was signed*)
• Egypt (MENA)
• Turkey (DGMM)
• Japan (ad-hoc training organized with UNHCR Japan).

The average satisfaction rate: 81%
The average participant’s satisfaction rate was 81%.
EASO Operational Training, 2019: Egypt, Japan, Malta**, Spain, Turkey

Number of participations: 2019

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of Participations</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>746</td>
</tr>
</tbody>
</table>

Number of participations by Target group: 2019

- Asylum administration officials: ES | 534
- EASO Interpreters: multiple count... | 86
- Asylum administration officials: MT | 40
- Other: EG | 37
- Reception officials: ES | 22
- Asylum administration officials: TR | 17
- Asylum administration officials: JP | 10

Number of participations by Scope and Type of activity: 2019

- Tailor-made: Core modules | 395
- Tailor-made: Country of Origin Infor... | 130
- EASO module: Interpreting in the As... | 86
- Tailor-made: Reception
- Tailor-made: Trafficking in Human Be... |
- Tailor-made: Mixed topics
- EASO module: Inclusion
- EASO module: Interviewing Techniqu...
- Tailor-made: Management in the asyl...
- Tailor-made: Dublin III Regulation
- EASO module: Evidence Assessment
- Tailor-made: Refresher

Training locations: 2019

** before 24 June 2019
EASO organised 5 internal training sessions for staff members in 2019.

The training on Introduction to International Protection module was completed by 43 EASO staff while 35 EASO staff followed the Common European Asylum System module.

57 participations in train-the-trainer sessions

In 2019, 57 participations of EASO staff were recorded in train-the-trainer sessions for of total of 16 different modules.
Annual Training Programme 2019 for EASO staff in Malta

5 sessions for EASO staff
Two sessions on the module Common European Asylum System have been organised for 35 EASO staff in 2019.

Three sessions on the module Introduction to International Protection have been organised for 43 EASO staff in 2019.

57 participations in train-the-trainer sessions
In 2019, 57 participations of EASO staff were recorded in train-the-trainer sessions for a total of 16 different modules.

Since 2012, 437 participations of EASO staff were recorded in the train-the-trainer sessions.
6. EASO Trainer and Expert Pool

**EASO Trainer and Expert pool at the end of 2019**

The EASO Trainer and Expert pool is composed of 394 nominated individuals covering 835 different positions. One individual may, for example, be nominated as a content expert, a trainer and a didactics expert (three positions) and they may also intervene on several modules. On average, one nominated individual covers two different positions.

- 134 individual content experts were nominated and cover 178 different positions.
- 336 individuals trainers were nominated and cover 631 positions.
- 25 EU+ countries have nominated individuals in the EASO Trainer and Expert pool.

The Interview Techniques module is the most nominated with 13 content experts and 68 trainers nominated covering 91 positions, followed by Inclusion (86 individuals covering 100 positions) and Evidence Assessment (83 individuals covering 93 positions).
Trainer and Expert Pool

Trainer and content expert nominated per module

394 trainers and experts nominated

394 individuals nominated to the EASO Trainer and Expert Pool from 25 EU+ countries and other stakeholders.

835 nominations of role

The 394 content trainers and experts cover 835 functions.

Content Expert

134 individuals nominated as content expert covering 178 functions.

Trainer

336 individuals nominated as trainer covering 631 functions.
Trainer and Expert Pool

Trainer and content expert nominated per Member States

25 EU+ countries

The 394 trainers and content experts have been nominated by 25 EU+ countries.

Germany

Almost half of trainers and experts have been nominated by Germany.

AUSTRIA 8
BELGIUM 26
BULGARIA 1
CROATIA 12
CYPRUS 7
CZECH REPUBLIC 5
FINLAND 14
FRANCE 8
GERMANY 25
GREECE 170
IRELAND 1
ITALY 3
LATVIA 3
LUXEMBOURG 3
NETHERLANDS 18
NORWAY 14
POLAND 4
PORTUGAL 2
ROMANIA 5
SLOVAKIA 5
SLOVENIA 10
SPAIN 2
SWEDEN 10
SWITZERLAND 8
UNITED KINGDOM 7
UNHCR 14
EXTERNAL EXPERT 10

Number of individuals nominated

Number of roles nominated

8
22
38
26
43
6
1
26
43
3
7
12
14
112
14
18
14
21
7
23
10
5
14
8
10
7
9
10
2
2
3
10
14
17
10
150
Summary

The EASO certification and accreditation pilot project constituted an initial small-scale implementation to establish the viability of the fully-fledged certification. It covered 13 modules in the English language version. The certified and accredited versions were offered to participants in the train-the-trainer sessions in selected Operational Training sessions and upon request by a Member State, in national trainings, since the second semester of 2017. The pilot project was concluded in March 2019.

Certification survey

Throughout the pilot project, EASO provided both trainers and trainees with extensive surveys, related to the specificities of the certification. The first evaluation of the collected data was processed and presented in 2018 and the results indicated a strong interest in the certification on behalf of both the participants and the trainers. In March 2019, EASO gathered and analysed the second and last batch of data from the survey.

Robust results

The combination of voluntary and compulsory involvement in the survey, produced the following results:

- Total sessions: 43
- Total respondents: 264
- Voluntary involvement in the survey: 21 sessions - 73 respondents.
- Compulsory involvement in the survey: 22 sessions - 191 respondents.
Certification & Accreditation

The evaluation of the EASO certification and accreditation pilot project.

**Added value for the organisation**

71% of the trainees that participated in the survey considered that the Certificate of Qualification has an added value for their organisation compared to the Certificate of Attendance. Only 7% disagreed.

**Professional added value**

83% of the trainees who participated in the survey considered that the Certificate of Qualification has an added value for their professional development in the field of international protection compared to the Certificate of Attendance. Only 3% disagreed.

**Fully fledged certification**

Based on the evaluation results it was concluded that there is a demand for a fully-fledged certification which encompasses all EASO Training, including all modules of the Training Curriculum, in all languages. Furthermore, as a prerequisite for the fully fledged certification, EASO is developing its own **Training Governance System**, together with Member States, to address all issues related to quality assurance in education, guided by European quality standards and guidelines in the area of education.
Certification & Accreditation

Evaluation of the EASO certification and accreditation pilot project - Charts

The Certificate of Qualification has an added value for my organisation

71% of the trainees who participated in the survey considered that the Certificate of Qualification has an added value for their organisation compared to the Certificate of Attendance.
The Certificate of Qualification has an added value for my professional development

83% of the trainees who participated in the survey considered that the Certificate of Qualification has an added value for their professional development in the field of international protection compared to the Certificate of Attendance.
European Sectoral Qualification Framework for Asylum and Reception Officials (ESQF)

The European Sectoral Qualification Framework for Asylum and Reception Officials (ESQF)

Background
The ESQF aims to capture job tasks and associated required learning for asylum and reception officials in Europe. It focuses on the knowledge, skills, responsibility and autonomy necessary for all job profiles in the area of asylum and reception, matching them with the relevant training to implement the CEAS.

Development
EASO, together with the Certification and Accreditation Working Group, have identified tasks for asylum and reception officials which translate into occupational standards. These occupational standards have been aligned with educational standards, the relevant learning to perform the tasks of an asylum and reception official.

Validation
The draft ESQF was shared in July 2019, with asylum and reception authorities in Member States in a validation process where Member State authorities revised occupational and educational standards. By the end of 2019, the ESQF had been validated by 20 EU+ Member States’ Asylum and Reception authorities, which exceeded EASO’s target of 60% response rate.
8. EASO’s Learning Management System (LMS)

User accounts on the LMS

There are more than 11,000 user accounts (as at the end of 2019). On average 1,183 individuals have logged in the EASO e-learning platform per month in 2019 with a top connection of 1,690 users in November.

Online training sessions administered

505 online sessions were provided on the EASO E-learning platform in 2019, meaning an average of 42 online sessions administered per month. In October 2019, EASO administrated 75 online sessions on LMS. Helpdesk handled 2,337 LMS requests from EU+ countries and others stakeholders in 2019.

Online modules

20 online modules were built on the new EASO training platform in 2019. 143 module versions are currently available on the EASO training platform, covering 26 different languages.
5 modules built in English:
- Country of Origin Information (version 5.1)
- MedCOI (pilot and version 1.1)
- Resettlement (version 1.1)
- Management in the Asylum Context (version 2)
- Identification of potential Dublin cases (version 1)

4 modules built in German
- Interviewing Children
- Trafficking in Human Beings
- Reception
- Interpreting in the Asylum Context

3 modules built in Slovenian
- Interviewing Children
- Dublin III Regulation
- Interpreting in the Asylum Context

2 modules built in Slovak
- Interviewing Children
- Interviewing Vulnerable Persons

3 modules built in Russian
- Interviewing Children
- Interviewing Vulnerable Persons
- Interpreting in the Asylum Context

1 module built in Turkish
- Evidence Assessment

1 module built in Czech
- Exclusion
Online sessions administered on EASO Learning Management System in 2019

505 online sessions administered

505 online sessions were administered on the EASO LMS in 2019 (vs. 519 in 2018).

42 online sessions per month

On average, 42 online sessions are administered on the EASO LMS (vs. 43 in 2018).

High activity

October is the busiest month in terms of administration of online sessions (75) followed by February (65), September (60) and November (57).
1,183 monthly unique users

On average, 1,183 monthly unique users have logged in to the e-learning platform in 2019.

High activity

October and September had the highest connection of users on the EASO LMS (respectively 1,690 and 1,631) compared to May and June in 2018 (1,717 and 1,700)

Note

A monthly active user is an individual who logs in at least once to the EASO training platform during one calendar month.

Reading Example: In November 2019, 1,690 individuals logged at least once to the EASO training platform.
The Learning Management Systems (based on Moodle) was upgraded:

- during November 2019
- from version 3.5+ to 3.7.2

The aim of the upgrade was to:

- Install security fixes
- Make use of system improvements and tools
- Take advantage of the new features for both end-users and system administrator